



About our Emergency Department (A&E) wait time



- On arrival to the **Emergency Department (A&E)**, patients are assessed and triaged.
- Our **Emergency Department (A&E)** wait time is approximate and provided for information purposes only.
- The **Emergency Department (A&E)** wait time is updated every 15 minutes. The wait time provided, displays the amount of time (in hours and minutes) that it takes for a patient to see a doctor or registered nurse / specialist practitioner from the time of their arrival at the **Emergency Department (A&E)**. This occurs after the patient is assessed and triaged.
- The wait time displays the most current wait time based on the last rolling 60-minutes for all patients who are currently visiting our **Emergency Department (A&E)**.

Frequently Asked Questions

Why are other people being seen before me?

In an emergency, the sickest patients will always be seen first. They will have been seen by a triage nurse first to determine the seriousness of each patient's illness and care for them accordingly.

Why are wait times always changing?

The Emergency Department (A&E) demand can change quickly and dramatically. An incident such as a serious car accident can unexpectedly and significantly impact wait time.

What if my condition isn't a real emergency and I don't know where else to go?

If your condition is not an immediate emergency you may have other options for care
www.iow.nhs.uk/our-services/feeling-unwell