TRAVEL INFORMATION
for Isle of Wight cancer patients
Wessex Cancer Trust offers support for people with cancer and their loved ones.

Through services such as counselling, complementary therapies and befriending, we aim to improve people's wellbeing by helping them to deal with the emotional and physical effects of cancer.

All of our services are free thanks to generous donors and supporters. Thank you
Transport for patients attending St Mary’s Hospital

For information on bus timetable contact:
Southern Vectis Bus Company
01983 827000
www.islandbuses.info
Optio Isle of Wight Community car service

This service can help patients to travel to ferry terminals or hospital visits. There is a charge for this service.

Please contact Optio on: **01983 522226** if you wish to use this service.

Travel cost reimbursements

For patients receiving radiotherapy / chemotherapy, you may be eligible for reimbursement of travel costs. For further information please ask at Patient Services, Main Entrance, St Mary’s Hospital, or visit: [www.dh.gov.uk/publications](http://www.dh.gov.uk/publications) (Healthcare Travel Costs Scheme).

Discounts are available on Wightlink, Red Funnel and Hovercraft services to Portsmouth and Southampton for patients and one accompanying adult. In the case of children provision is made for two accompanying adults. Enquire at the Booking Office and produce your appointment card or letter to enable you to get your discount. A discount scheme has also been negotiated with Hover Travel to Southsea.

To access this discount you must show evidence of your appointment and a completed request form which can be downloaded from:

Red Funnel: [www.redfunnel.co.uk/ferry-travel/healthcare-travel-scheme](http://www.redfunnel.co.uk/ferry-travel/healthcare-travel-scheme)


Hovertravel: [www.hovertravel.co.uk//special-offers/nhs-appointment-fares/](http://www.hovertravel.co.uk//special-offers/nhs-appointment-fares/)

If you do not have internet access please contact your Cancer Nurse Specialist or speak to the Cancer Support Centre on **01983 524186**.
St Mary’s Hospital map

Car parking at St Mary’s Hospital

0 - 2 HOURS ....... £1.40
2 - 4 HOURS ....... £2.60
4 - 6 HOURS ....... £3.90
6 - 24 HOURS ..... £6.50
(Please note: charges are liable to change)

If you are a blue badge holder you receive 3 hours free parking in allocated parking bays or in normal spaces if full.

If allocated bays are full, patients can park in normal patient parking, but must display blue badge.

Concession for patients that are attending the chemotherapy unit for treatment should purchase a basic ticket of 0 - 2 hours, this will cover you for your whole appointment.

Any enquiries please contact APCOA Security and Parking Management Office on:

01983 534500

Isle of Wight NHS Trust
St Mary’s Hospital
Parkhurst Road
Newport
Isle of Wight
PO30 5TG

01983 822099
Financial Help

The Council run scheme funds those journeys where a patient is receiving treatment (it does not include outpatient appointments or planning appointments). Patients are however able to use the travel discount schemes for all mainland outpatient and planning appointments.

Claim forms for the Isle of Wight Council scheme are available from the Clinic Nurse Specialists in the Oncology outpatients department.

HC1 and HC5 claim forms for claiming under the NHS scheme are available from the reception desk at St Mary’s Hospital or from the Hampshire Macmillan Citizens Advice: 0344 847 7727

Portsmouth

Queen Alexandra Hospital
Cosham,
Portsmouth
PO6 3LY
Main Switchboard
023 9228 6000

General Oncology Enquiries
02392 283316
(24-hour helpline)

The usual travel route from the Island is via Hovercraft to Southsea. When you receive your appointment you will be informed of pick up arrangements from Southsea to the hospital.

Useful Contacts:

Hover Travel
01983 811000 or
08434 878887
or visit
www.hovertravel.co.uk

Wightlink Ferry Company
0333 9997333 or visit
www.wightlink.co.uk

First Group Portsmouth
(Buses)
0345 6460707 or visit
www.firstbus.co.uk

Stagecoach buses call
Traveline
0345 7484950 or visit
www.stagecoachbus.com
www.travelinesw.com
www.nationalrail.co.uk
or phone: 08457 484950
Queen Alexandra Hospital map

Travelling to Queen Alexandra Hospital

Car
Follow the M27 and use exit 12 follow the road straight ahead (Southampton Road) towards Cosham. Turn left at the second set of traffic lights.

At the traffic lights take the exit road left into Sevenoaks Road and bear right into the hospital main entrance. The multi-storey car park will be on the left.

Bus
Services run frequently from Portsmouth city centre and surrounding areas, with some buses stopping within the hospital grounds and may be displayed on timetables as ‘Queen Alexandra Hospital’.

Other buses stop near the hospital and you should look for stops near ‘Cosham’ if possible. The most direct bus route from the Hard Interchange station (outside Portsmouth Harbour Station) is the X9 which takes 15 minutes to get to the hospital.

Bus runs every 30 mins and pulls up outside the main entrance.

Wessex Cancer Trust Daisy Bus to QA
This free service picks up at the Hover terminal and takes you directly to Queen Alexandra Hospital. In the event of cancelled Hover services, the bus picks up automatically from the Wightlink FastCat terminal. If you need to contact the bus directly you can do so on 07990 001072.

Pick-up times at the Hover terminal: 10:30am, 11:30pm, 12:30pm, 1:30pm

Return journey to the Hover terminal: 11:00am, 12:00pm, 1:00pm, 2:00pm

Train
From Portsmouth Harbour: When you get off the Wightlink FastCat, the boat comes into the Harbour station. On the return journey get off at Portsmouth Harbour not Portsmouth and Southsea.

The nearest train station is ‘Cosham’. This is ten to 15 minutes’ walk from Queen Alexandra Hospital. However, it is uphill and if you suffer from any condition where this may affect you, we would recommend using a local taxi or bus (numbers 8 and 11A).
University Hospital
Southampton NHS Foundation Trust
Tremona Road
Southampton
SO16 6YD

Main switchboard
023 8077 7222

Radiotherapy Reception
023 8120 8568

Radiotherapy Appointments
023 8120 8851

Radiotherapy Liaison
023 8120 4515

Chemotherapy outpatient appointments
023 8120 6494

Chemotherapy treatment scheduling
023 8120 8497

Chemotherapy blood tests/
COVID-19 swabs
023 8120 2612

For cancer patients travelling to Southampton General Hospital the usual route is via Red Jet from West Cowes or the Red Funnel car ferry from East Cowes.

Also Park and Ride at Somerton Park and Ride. When coming off the Ferry get on the bus for Park and Ride not the Round House.

There is a car parking ticket machine at the Radiotherapy reception which will convert tickets to a cost of £1.

Useful Contacts
Red Funnel Company
0844 844 9988 or visit
www.redfunnel.co.uk

First Group Southampton (Buses)
08700 106022 or visit
www.firstgroup.com/
firsthampshire
**Travelling to Southampton General Hospital**

**Wessex Cancer Trust Daisy Bus to SGH**
This free service picks up at the Red Jet terminal and takes you directly to Southampton Hospital. If you need to contact us you can call the Wessex Cancer Trust Isle of Wight Centre on **01983 524186**.

**Times at Red Jet**
- 8:40
- 9:20
- 10:40
- 11:45
- 13:20
- 14:40

**Return Journey from Southampton General**
- 9:15
- 10:15
- 11:15
- 12:15
- 14:15
- 15:15
- 16:15

**Bus**
Alternatively take the free bus to Asda. Walk through Marlands Shopping Centre and catch the 10 or 10a on that side of the road to Southampton Central Station: First Bus Southampton (City Red) 3 Bluestar 7 Bluestar 17 Their timetables can be found online.

**Car**
From the Ferry Terminal turn left along the dual carriageway. At Redbridge roundabout turn left onto A35 Redbridge Road. Stay in the left-hand lane to the next roundabout and take the second exit into Tebourba Way following the signs for the A35 and University of Southampton.

Continue along Tebourba Way through several sets of lights onto Winchester Road. Turn left onto Dale Road and then turn right onto Tremona Road.

The entrance to the site’s main parking in the multi-storey car park is off Tremona Road at the northern end of the site. At certain times of day there is a long queue for this car park. If so, leave the queue, and carry on to the exit to Coxford Road and turn left.

Re-enter the hospital grounds via the entrance on your left a little further down Coxford Road. Turn right at the T-junction and follow the hospital perimeter road at the southern end of the site the Eye Unit and Neurological Centre.

Disabled parking is along the front by the main entrance, with access via Tremona Road. Extra disabled parking is available at the southern end of the site, on the roadway near the entrance to the Eye Unit and by the Neurological Centre, with access for all these areas from Coxford Road.
Cashier’s office at the 3 Hospitals

Isle of Wight
Isle of Wight Cashiers Office, St Mary’s hospital, Ground floor reception area, or Tel 01983 534409. They are open Monday to Friday 9-4pm.

Portsmouth Hospital
Patients can take their proof of receipt of benefits, and travel tickets to the Cashiers Office on Level C at Portsmouth Hospital, and claim back on the day, the cost of their travel. If patient requires to be brought over by taxi, they will need to bring a letter from their GP or other Health Professional to have that cost reimbursed.

The cashier’s office is open Monday to Friday 9.00-15.00. You can request reimbursement by post if visit is outside of these hours and won’t be going back to UHS for another appointment by writing to:-

The University Hospital Southampton Foundation Trust
Cashiers Office
Southampton General Hospital.
Tremona Road
Southampton
SO16 6YD

02381 206061

Cancer Matters
cancermatterswessex.nhs.uk

University Hospital Southampton
Patients can take their proof of receipt of benefits, and travel tickets to the Cashiers Office on Level C at UHS and claim back on the day, the cost of their travel. If patient requires to be brought over by taxi, they will need to bring a letter from their GP or other Health Professional to have that cost reimbursed.
Cancer Matters Wessex

is here for you if you are affected by cancer, whether as a patient, carer, family member or friend.
www.cancermatterswessex.nhs.uk

Information is liable to change. It is current at time of going to print. Last updated February 2022

Wessex Cancer Trust
Isle Of Wight Cancer Support Centre
19-21 Lugley Street
Newport
Isle of Wight
PO30 5HD

t: 01983 524186
e: isleofwight@wessexcancer.org.uk
w: www.wessexcancer.org.uk

YOUR LOCAL CANCER CARE

Registered Charity No. 1110216
WCT 2017/015