

Conversation

with Maggie



Welcome,

For this month's Conversation I wanted to talk a bit about our links to the local community.

It is a privilege to be part of a team that supports the communities of the Isle of Wight. One of the greatest joys of our work is that we spend our days (and nights) striving to keep our friends, relatives and neighbours healthy. This can be a real challenge for our staff, as they often know the patients they are caring for.

I have absolute respect for the professional way our staff undertake their duties, I see how often they go above and beyond what I could ever expect of them, as serving their community means so much to them.

It's something unique to our trust that we are so very closely connected to the population that we serve.

Nationally, the central role that the NHS plays in our lives is clear for all to see in the coverage of the current election campaign.

But this update is a politics free zone – I'm sure you're relieved to read.

I wanted instead to reflect on some of the things I've seen recently which reinforce to me to the vital part our Trust plays and must continue to play in the lives of local people.

If you're interested to learn more you can follow them on Facebook IW NHS Spartans FC.

I was absolutely delighted to see so many smiling faces as our Volunteer Service welcomed the latest intake of local students and young people, learning about careers in health and social care.

I am optimistic that these young people are our workforce of the future, and we need to help them see and understand just how rewarding jobs in the NHS can be. I also know from speaking to many of our volunteers that they appreciate the chance to do something so positive for their community, and that they enjoy the comrade that volunteering offers them.

Our volunteers do such incredible work, their kind words and support mean such a great deal to our patients and I am grateful to each and every one of them.

It was fantastic to see such enthusiasm from the young volunteers – it gives me hope for the future.

Similarly, I was also proud to hear the latest news from the Trust's charity football team – Isle of Wight NHS Spartans.

I would like to personally thank the organisers for their hard work and dedication. It's nice to win matches but even better, they have raised thousands of pounds for good causes. Amazing!





HAVE YOUR SAY

**Only one week left to respond
NHS Staff Survey 2019**

#WeListenWeCare

One week left to have your say in the NHS Staff Survey – #WeListenWeCare

There is just one week left to respond to this year's NHS Staff Survey.

If you have received a paper or digital copy of the survey please take your chance to respond.

We have set ourselves an ambitious target of Getting to Good by 2020. Our latest report from the Care Quality Commission (CQC) shows that we have made real progress.

So much hard work has gone in over the last couple of years and I want to thank you all for your support.

We know that there is a lot of work still to do. If we are going to keep improving our services and make the Trust a great place to work, then we all need to play our part.

Your feedback is really important because it will let us know what we need to do more of to improve our services and how we work with one another.

Your comments are totally anonymous and will help us keep getting better.

If you would like to find out more about the improvements that your feedback can bring about, you can download a copy of our #WeListenWeCare brochure: <http://bit.ly/IOWstaffsurvey2019>.

Please take this chance to tell us what you think about working at our Trust. If you are a team leader or manager please encourage your colleagues to take part too.

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