

## COVID19 Other Support Agencies

Below is a list of agencies providing support to our local community during the COVID19 Pandemic:

### GoodSam National Volunteers

National Portal - [www.goodsmap.org/NHSreferral](http://www.goodsmap.org/NHSreferral) This is the link for client (individual or NHS Services to access volunteers) Referrals can be made but will not be allocated until 30 March 2020, this is only for the profiles that were advertised nationally:

- Community Response Volunteer (collecting shopping, medication or essential supplies)
- Patient Transport Volunteer (Providing transport to patients who are medically fit for discharge, and ensuring that they are settled safely back in to their home)
- NHS Transport Volunteer (Transporting equipment/supplies / medication between NHS Services and sites, may involve assisting pharmacies with medication deliveries)
- Check in and Chat volunteer (short term telephone support to individuals at risk of loneliness as a consequence of self-isolation)

### Community Action Isle of Wight in conjunction with Isle of Wight Council, CAB, Age UK

Helpline for support to those at risk (7 days a week 9 – 5) 01983 823600

#### Volunteers:

**Age UK** – Shopping, prescription collection, telephone or digital befriending and well being checks.

Contact via 01983 525282 or email [info@ageukiw.org.uk](mailto:info@ageukiw.org.uk)

#### Carers IW – Corona Virus Prevention Strategy for Carers IW

Contact via 01983 533173 9 – 4 Mon – Friday & 10 -4 Sat / Sun for urgent calls only

#### Citizens Advice

Open 09:30 – 16:00 Drop in emergency.

#### Butterflies Bereavement Support

Telephone support service

01983 619503 or 07889 009393

#### Aspire

In terms of a summary of the offer at present it is:

- ARCH (Aspire Ryde Central Hub) to stay open 3-4 days per week as central point for distributing information and dealing with queries. Main base for Steve and Lisa to work from
- Dover street to be central point for food collection, sorting and distribution.
- Initial support to purchase supply of food and supplies, make up boxes and distribute to those who are isolating and vulnerable

- Cooked meal preparation, freezing and distribution from Dover Street – possibly up to 100 meals per day.

**Southern Advocacy**

Continue to work Monday – Friday 9 – 5

Contact via 01983 55929