

## PRACTICE PROFILE

Area		Location		Contact Number
Medical Assessment Unit		St Mary's Hospital Isle of Wight		01983 822099 ext 4010
Directorate	Acute Care Group	Annual Review of Profile due	May 2020	
Professional Lead	Rosie Goulding	Department Manager	Joanne Ballinger	
Education Lead		Richard French		
Education Lead Contact Details		01983 822099 Ext 4010 <a href="mailto:richard.french@iow.nhs.uk">richard.french@iow.nhs.uk</a>		
HEI Representative		Moira Sugden/Neil Lindfield/Yvette Revel Smith		
HEI's using this Learning Environment		UoS/OU/UOP		
Learning Environment Mission Statement		<p>MAU will have the appropriate amount of dedicated professionals committed to providing the highest quality care, assessment and treatment to all those who pass through our doors. In a fast-paced, high intensity environment with a wide range of patients admitted, we aim to provide seamless service delivery to those who use our facilities. MAU aspire to be a highly qualified, dedicated and caring team. Recognised as the best, MAU is and will continue to be a great place to work where people are inspired to be the best they can be. We are constantly learning and maximising our potential to provide the necessary skills and proficiencies for the workplace. MAU works to an ethos where patients get the best care we can provide and where the team members work in harmony to ensure the best outcome for the patient is achieved. MAU consists of enthusiastic multi-disciplinary staff members who recognise and respect each other's role and responsibilities. Whilst working collaboratively as a team, MAU also grants individuals the opportunity to have a high level of personal responsibility from the start so that all members are accountable for their own participation within the team. The MAU team will work diligently to ensure that all patients and relatives are fully aware of all diagnosis, treatments and care options that are available to them. We aim to ensure that they are kept fully informed throughout their stay within the unit.</p>		

### LEARNING ENVIRONMENT PROFILE

General Information	<a href="http://www.iow.nhs.uk/our-services/acute-care-services/medical-assessment-unit/medical-assessment-unit.htm">http://www.iow.nhs.uk/our-services/acute-care-services/medical-assessment-unit/medical-assessment-unit.htm</a>
Description of Service and Client Group	MAU is a very busy unit providing acute care for Patients with Medical conditions. Our primary client group are acutely ill Medical Patients who require rapid assessment and definitive treatment in a timely manner. Additional patients are admitted via GP and surgical referrals for observation and assessments.
Description of related services & Client group	28 acute medical beds Patient access from ED, GP referral, clinic referral, medical transfers from mainland return through MAU.

### LEARNER INFORMATION

Work Pattern (Start, finish times)	07:30-20:30, 11:00-00:00, 20:15-07:45
Dress Code	IOW NHS Trust dress code policy
Induction/Orientation programme	Organisational induction by CET followed by local induction within clinical area

All relevant policies and procedures relevant to the learning environment can be accessed via the Intranet

Staff / rest room facilities	Kitchenette available including microwave, toaster, kettle etc. Access to secured room for storage of personal items and shared-sex area to change. (Individually secured lockers not available.)
Expectations during placement	<p><u>Behaviour and Practices:</u> Members of the public cannot always see the difference between a student nurse or midwife, and someone who is qualified and registered with the NMC. That is why conduct is important in upholding the reputation of the profession and the Trust. Therefore we expect student nurses to:</p> <ul style="list-style-type: none"> <li>- Follow the NMC code of conduct (<a href="http://www.nmc.org.uk/standards/">http://www.nmc.org.uk/standards/</a>)</li> <li>- Follow the IOW Trust's Visions, Values and Behaviours (<a href="http://www.iow.nhs.uk/Uploads/General/Docs/CS37172_IOW_Values_Leaflet_-_web_version.pdf">http://www.iow.nhs.uk/Uploads/General/Docs/CS37172_IOW_Values_Leaflet_-_web_version.pdf</a>)</li> <li>- Observe unit protocols in place including Infection Prevention &amp; Control requirements, notification of any absences and reporting of incidents.</li> </ul> <p><u>Job Role:</u> We will expect student nurses to undertake a variety of duties including, but not limited to:</p> <ul style="list-style-type: none"> <li>- Provide a high quality standard of care for patients</li> <li>- Act as an advocate for patients at all time, to ensure the highest levels of care are delivered</li> <li>- Accountable and responsible for the assessment of care needs and the development, documentation and implementation of programmes of care without direct supervision</li> <li>- Communicate with patients, relatives and staff demonstrating a professional courteous manner</li> <li>- Accountable and responsible for raising concerns when care is compromised</li> <li>- Maintain patient comfort, dignity and privacy at all times</li> <li>- Liaise with patients, relatives and multi-disciplinary team</li> <li>- Demonstrate a continued commitment to professional development</li> <li>- Accountable and responsible for maintaining high standards of care in an environment, which promotes equality and sensitivity for all individuals</li> </ul> <p><u>Pastoral Care:</u> If a student has any concerns over something they are requested to do, patient or staff behaviour, personal issues or any other matter that would affect them during their placement with MAU, we ask that they speak with their Mentor, Sister or a Shift Co-Ordinator. We appreciate that MAU can be a challenging environment at times and encourage students to strive for their best. However, we also understand that additional support can be beneficial and even necessary to ensure students obtain the most from their experience as well as to ensure patient safety.</p>

## LEARNING OPPORTUNITIES & RESOURCES

Recommended reading/Websites	Core topics could include shock, haemorrhage and sepsis
Common Abbreviations	ECG, IV, DVT, MI, PE, FBC, Us&Es, LFTs,
Specific learning opportunities	Liver biopsies, pleural tap and other investigations
Specific areas of expertise/clinical skills	Tissue viability, cannulation & venepuncture, clinifed/NG tubes, catheterisation, wound drain removal, dressings, transfusion care, Liver biopsies, pleural tap, IV infusions: GTN, furosemide,
Common Assessments / Interventions/Care pathways	All medical conditions, diabetes, COPD, sepsis, delirium, overdose/self harm care
Models of practice experience e.g	Hub and spoke model opportunities to follow specialist nurses; AHP's and

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Hub and Spoke, Care pathways, Patient Journeys	social work, diagnostic imaging, possibility of ambulance/patient transfer visit by arrangement
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#### **MULTIAGENCY LEARNING OPPORTUNITIES / RESOURCES**

Multiprofessional learners accessing the environment	Physiotherapy, Pharmacy, Social worker, Radiographer, Dietician, SALT
Professionals working in the environment	Ward based Social worker, Physio and Pharmacists, Nurse specialists- respiratory, diabetic, palliative, cancer, memory, psych. Liaison, LD liaison, Doctors
Opportunities to meet EU directives (Nursing)	Mental Health, Learning Disabilities and Maternal Care although rarely