

Oliver McGowan (Autism) and Patient Safety e-Learning modules on ESR

On the 1st April 2023, two new elements of mandatory training were added to ESR profiles Trust-wide;

1. **The Oliver McGowan Mandatory Training on Learning Disability & Autism Part 1**
2. **Patient Safety Level 1 - Essentials for all staff**

It has been reported to us that several members of staff are completing these two modules, but the ESR system is not updating profiles to show these as completed.

We would like to apologise to all staff for the inconvenience and concern that this is causing and would like to offer the following advice to staff to help them achieve a satisfactory completion.

As with all e-learning modules in ESR, upon completion, the blue home icon in the top right-hand corner of the screen must be clicked prior to exiting the modules to save your completion and to update your profile accordingly.



In most instances, the remedy to update your completion requires you simply re-open (play) the module again and click the blue home icon to update the module to show as completed. This process may take up to a minute.

If this first suggestion is unsuccessful, you will now need to re-open (play) the module again to double-check that all of the relevant 'chapters' within the modules have been completed. This can be verified as follows;

The *Oliver McGowan* module:

A screenshot of the ESR interface for the 'Oliver McGowan Mandatory Training on Learning Disability & Autism Part 1' module. The interface shows a left-hand 'Outline' tree, a main content area with a progress bar at 100%, and a top navigation bar with a 'Help' button and a blue home icon. A green arrow points to the home icon. A red box highlights the 'Outline' tree with a red arrow pointing to a half-blue circle. A red box on the right contains text about clicking the home icon. A red box at the bottom contains text about progress bars.

000 The Oliver McGowan Mandatory Training on Learning Disability & Autism Part 1

Help

Outline

- Level 0000 The Oliver McGowan
- Level 1000 Mandatory Training on Learning Disability and Autism Part 1
 - Level 1000 Pre-Learning Evaluation
 - Level 1000 Learning Evaluation
 - Level 1000 Oliver McGowan
 - Level 1000 Mandatory Training on Learning Disability and Autism
 - Level 1000 Post-Learning Evaluation

All 4 circles in the Outline tree must be fully-filled with blue. A half-blue circle indicates that an aspect of the module has been overlooked

The Oliver McGowan Mandatory Training on Learning Disability and Autism

Enabling the health and care workforce in England to better support people with a learning disability and autistic people

Post-earning evaluation: The Oliver McGowan Mandatory Training on Learning Disability and Autism

100% complete

Thank you

Thank you for your interest in HEE elearning for healthcare; the survey is now complete. For more information on HEE elearning for healthcare programmes, please see: [Programmes - elearning for Healthcare \(e-lfh.org.uk\)](#).

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When all four circles are blue, please ensure that you click the blue home icon you exit the module.

The main chapter within the Oliver McGowan module comprises of 7 sub-chapters and the completion of these is indicated and confirmed by the relevant progress bars changing from white to grey, as indicated in the next image.

All sections must be completed and all 7 sub-chapters must have a grey progress bar when completed



All 7 sections must show as completed.

The final element to check is that you have answered Yes, and duly completed the Post e-Learning Evaluation, or you have chosen 'No' and have decided not to complete the evaluation.

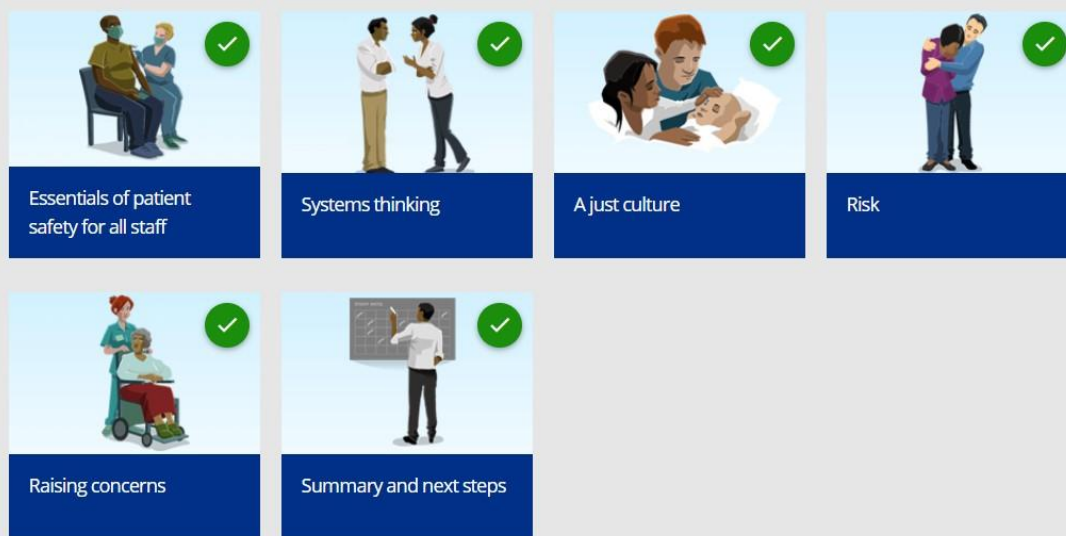
If all 4 blue circles in the outline are now showing as being fully-filled (completed), please click the blue home icon to exit and update your achievement.

The *Patient Safety Level 1* module:

The same principles described above apply to the Patient Safety Level 1 module. This time, you just need to re-open (play) the module again and check that all 6 'chapters' have a green tick in each corner. See the image below. If a green tick is not showing, then this would indicate that part of that particular chapter has been overlooked.

How to complete this session

In order to complete this learning, visit each of the chapters shown below; a green tick appears on the main menu when the chapter has been completed.



Please ensure that you now click the blue home icon in the top, right-hand corner of the module's screen and exit.

If the guidance in this document does not resolve the issue of your module(s) failing to update, please send a brief email to iownt.esrtraining@nhs.net and we will assist you further by offering to arrange a brief meeting with you on MS Teams so that we can investigate the matter further.