

## Freedom of Information Act Published on Trust Website – June 2014

FOI Number	Questions and Responses
FOI14 117	<p>Please provide the following information:</p> <p>1) How much was spent in total on the costs of running the competitive tendering process in the following financial years:</p> <p>2009/10, 2010/11, 2011/12, 2012/13;</p> <p><b>Response –</b>  <b>2012 / 2013      £246,117</b></p> <p>And what is the projected spend for 2013/14?  <b>Response - £726,077</b></p> <p>2) How many such tendering procedures were undertaken in each year listed above?  <b>Response -</b>  13/14 was typical of previous years activity and we undertook the following activities:  84 contracts were awarded:  7 Formal OJEU tenders  34 Quick Wins with incumbent suppliers  4 Mini competitions from national frameworks  And the remainder are equipment maintenance renewals</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p>

	<p><b>A copy of this response will be published on the Trust website.</b></p>
<p>FOI14 149</p>	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>A list of all the elective surgery carried out by Rajeev Parameswaran at this Trust from 1st of March 2012 to 30 September 2013  <b>Response- please find attached.</b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
<p>FOI14 164</p>	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>Would you please provide your IT budget for the most recent full year available; would you please also provide a breakdown of this budget into internal costs, within which the cost of employment for the IT staff is shown separately, and external costs; would you please break down those external costs into clinical software, administrative software, hardware, professional services (consulting, implementation etc) and technical services (maintenance, break/repair etc)</p> <p>Furthermore, if possible, would you please supply the information as a list in Microsoft Excel or in csv format; if this is not possible then I will be happy to accept the information in any other common digital format or if necessary on paper. If any of the information is already published and available as an internet resource then it is sufficient to point</p>

	<p>me to that resource.</p> <p>If all or any part of my request is unclear please contact me so that I may clarify my request with your assistance. If a response to all or any part of my request is withheld, I ask that you supply in its place the relevant passages of law or contract to that effect; if the reason for withholding such responses is rooted in economic (or other) prejudice, would you please supply details of the party or parties potentially prejudiced, and until when you expect this circumstance to remain in effect.</p> <p><b>Response - To complete this response would exceed the cost limit and is therefore exempt under s.12 of the Freedom of Information Act 2000.</b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 168	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>For the following questions we have used the term 'SAS grade' by that we mean those doctors not requiring specialist registration or a training number in the grades of Specialty Doctor, Associate Specialist, Staff Grade, S/CMO, Hospital Practitioner, Clinical Assistant or equivalent 'Trust / non-standard grade' posts.</p> <p>1. The number of current SAS grade vacancies in your organisation broken down by specialty and duration of vacancy and whether currently filled by a locum.</p> <p><b>Response -</b></p> <p><b>1 permanent post – Obs &amp; Gynae – no locum cover – Jan 2014</b>  <b>1 permanent post – A&amp;E – locum cover – 25/09/2013</b>  <b>1 permanent post – Urology – locum cover – April 2012</b></p>

	<p>2. The number of 'frozen' SAS grade posts; that is those posts which have been vacated in the last 24 months which you have decided not to refill.  <b>Response - None.</b></p> <p>3. The number of SAS grade posts you have advertised in the past 24 months.  <b>Response - 9 posts.</b></p> <p>4. How many SAS grade posts have you appointed on local / non-standard / Trust grade contracts in the last 24 months? (This includes any career grade post that does not require specialist registration and that is not a Specialty Doctor post according to national Terms and Conditions of Service - <a href="http://www.nhsemployers.org/SiteCollectionDocuments/Terms_and_Conditions_Specialty_Doctor_2014%20Final.pdf">http://www.nhsemployers.org/SiteCollectionDocuments/Terms_and_Conditions_Specialty_Doctor_2014%20Final.pdf</a>)  <b>Response - No.</b></p> <p>5. Are all leadership roles open to SAS doctors in your organisation? If so, please state the number of management vacancies (including Clinical Director, Medical Director) advertised and open to SAS grade doctors within the last 24 months and the number of SAS doctors holding these posts in your organisation.  <b>Response - No, but roles are open to SAS doctors when the vacancies arise.</b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 176	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>Could you please supply me with the following information:</p> <p>1. How many members of staff in your organisation have been placed on pay protection in the three financial years</p>

2011/12, 2012/13, 2013/14?

**Response -**

**2012/13 = 4**

**2013/14 = 29**

2. Please can you provide a breakdown of pay protection to include the following (where known):

- The reasons for these staff being put on pay protection (organisational change, ill health etc)
- The occupations/job titles of staff on pay protection

**Response - To provide data in regards to the reasons why staff were placed on pay protection would require manual examination of staff personnel records and to provide the occupation/job titles of staff on pay protection could make them identifiable which would constitute personal data as defined within the Data Protection Act 1998 and is therefore exempt under s.40 (2) of the Freedom of Information Act 2000.**

3. Where the information does not infringe on data protection, please provide a breakdown of pay protection to include the following:

1. The gender of staff on pay protection
2. The ethnicity of staff on pay protection

**Response -**

**1. 2012/13 = 2 male, 2 female**

**2013/14 = 3 male, 26 female**

**2.**

<b>A White - British</b>	<b>23</b>
<b>M Black or Black British - Caribbean</b>	<b>1</b>
<b>S Any Other Ethnic Group</b>	<b>1</b>
<b>Z Not Stated</b>	<b>8</b>

**Please note that this response does not constitute as consent for direct marketing.**

**A copy of this response will be published on the Trust website.**

FOI14 180

Please provide the following information:

**Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.**

-I would like to know the number of times that the top ten properties that have contacted your Ambulance Service have called in the last year (from 1<sup>st</sup> January 2013 to 1<sup>st</sup> January 2014).

-Please note that that information I require does not breach data protection as I do not require specific addresses and I don't need to know the address – just the area from where the call was made. Therefore, there is no chance of identifying the callers.

-I would like this information sent in one excel spreadsheet for each of the ten properties.

-I would like this information ordered by area (ie. Preston) number of phone calls by individual property, number of ambulances sent to that individual property and whether or not it was considered an “emergency” and or resulted in a hospital visit.

**Response – We are unable to provide the exact information as requested due to the limits upon our system without actually individually indentifying properties. Our current leave at home rate is 42% meaning we convey 52% to the A & E Department**

Post Code	Emergency
PO30	4685
PO33	4567
PO36	2810
PO31	1826
PO37	1743
PO38	1677
PO32	1060
PO40	871

PO35	709
PO39	412

**Please note that this response does not constitute as consent for direct marketing.**

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FOI14 181

Please provide the following information:

**Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.**

I am writing to request details of incidents when the Data Protection Act has been breached, including data lost, by your employees and contractors over the past three years.

Please break this down into the years 2011, 2012, 2013 and the first half of 2014.

I am requesting:

1. The total number of times there has been a breach of the Data Protection Act including data loss in the period.

**Response- In the period 1<sup>st</sup> April 2012 to 30<sup>th</sup> April 2014 there have been 107 incidents recorded through our incident management system related to data breaches and losses.**

2. The total number of employees that have been disciplined internally for breaches of Data Protection Act in the period.

**Response- Since 1<sup>st</sup> April 2012 there have been two conduct investigations in accordance with the Trust Disciplinary and Dismissal Policy and Procedure in relation to breaches of the Data Protection Act 1998.**

3. Please also provide details of each breach of the Data Protection Act, for example the type of data that was

	<p>involved and the number of people affected.</p> <p><b>Response- Please see attached spreadsheet which contains a summary of all known detail in relation to your question.</b></p> <p>4. Details of action taken, including whether each breach was reported to the Information Commissioner's Office</p> <p><b>Response- Please see attached spreadsheet. The incidents reported to the ICO have been highlighted in yellow.</b></p> <p><b>In the interest of clarity for the purpose of this spreadsheet please note that up until September 2013, all IG incidents were reported and graded under the Connecting for Health Checklist for Reporting, Managing and Investigating Information Governance Serious Untoward Incidents. This was replaced in September 2013 with the Health and Social Care Information Centre Checklist Guidance for Reporting, Managing and Investigating Information Governance Serious Incidents Requiring Investigation.</b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 185	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>IT Programme manager  IT Project manager  Clinical systems manager  Trainging manager  Head of IT</p>

	<p>Organisation chart of the IM&amp;T department  A list of IM&amp;T projects happening in 2014/2015  <b>Projects:</b>  <b>ISIS (our EPR project)</b>  <b>Civica Paris (community &amp; mental health CIS)</b>  <b>Rolling replacement programme for PCs.</b></p> <p><b>Response- Names of staff constitute personal data as defined within the Data Protection Act 1998 and are therefore exempt under s.40 (2) of the Freedom of Information Act. However we can confirm that IM&amp;T comes under the Executive Director of Strategy and Commercial Development. More information is available on our website. <a href="http://www.iow.nhs.uk">www.iow.nhs.uk</a></b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 190	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>1. How much has the trust spent on apparatus and adjustments for overweight patients in the last three years?  (please split by financial year up to and including 2013/14)</p> <p><b>Response-</b>  <b>It is not possible to identify how much, if any, has been spent on this type of apparatus or adjustments. However, we can confirm that we have not had to widen any doors or corridors but we do ensure that all new doors and corridors are of the appropriate width, in line with legislation.</b></p>

	<p>2. Of this total above, how much has been spent on (please give number of items where possible)</p> <ul style="list-style-type: none"> <li>- widening doors and corridors</li> <li>- new a) beds and b) wheelchairs, adapted for overweight patients</li> <li>- hiring a) beds, b) hoist chairs and c) commodes for overweight patients?</li> </ul> <p><b>Response-</b> <b>Please see above.</b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 191	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p><b>Response-</b> Information on the number of pressure ulcers reported is published monthly in both the Quality Report and the Trust Board Performance report. Full data is not available regarding nursing home/care home pressure ulcer development without individual case note review. All pressure ulcers noted within the trust are recorded with every grade 3 or grade 4 pressure ulcer coming under Serious Incident investigation including grade validation and individualised action plan.</p> <p>1. Total number of patients treated for pressure ulcers in your Trust <b>Response- See published reports – Acute hospital and community</b></p> <p>2. The number of grade 3 and grade 4 pressure ulcers? <b>Response- See published reports – Acute hospital and community</b></p> <p>3. How many patients with pressure ulcers present on admission. <b>Response- From the admissions for 2012/13, 241 patients were coded with pressure ulcers on discharge that were not acquired during their stay.</b></p>

	<p>4. How many patients admitted with pressure ulcers from either care home or nursing home  <b>Response- We are unable to differentiate easily between admission from private home address or care/nursing/residential home. However, by cross checking 2012/13 admissions against a local residential home listing (which may not be complete), 70 cases were found where the discharge summary cited a pressure ulcer in the discharge coding diagnoses. This included any grade, either specified or unspecified.</b></p> <p>5. How many patients admitted with pressure ulcers form either care home or nursing home for period 01/04/12 to 01/04/13  <b>Response- See above.</b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 192	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>I am collecting information about trusts' bids to the first tranche of the NHS England Technology Fund. The first tranche, known as "Tech Fund 1", was a 250m fund. Details about the fund are provided in the below link. The second tranche, "Tech Fund 2", bids are not relevant to this questionnaire.  <a href="http://www.england.nhs.uk/ourwork/tsd/sst/tech-fund/">http://www.england.nhs.uk/ourwork/tsd/sst/tech-fund/</a></p> <p>My request comes in three parts. Please provide the following information:  Part 1: Did your trust submit a bid to the Technology Fund?</p> <ul style="list-style-type: none"> <li>• If the answer is "yes", please go to part 2.</li> <li>• If the answer is "no" please go to Part 4 (parts 2 and 3 are only relevant for trusts which bid for Tech Fund 1.</li> </ul> <p><b>Response-</b>  <b>Yes</b></p> <p>Part 2: Please provide your trust's bid documents  <b>Agreement with NHSE attached</b></p>

	<p><b>Response-</b> attached</p> <p>Part 3: Please also provide answers to the following questions in the space provided. Please type them into this words document and then return the word document to me attached.</p> <ul style="list-style-type: none"> <li>• Please explain what your bid was for in one or two sentences in the space below</li> <li>• Please state how much money you bid for</li> <li>• Please state if your bid successful. If the answer is yes, please state how much money the trust is receiving and in which financial years</li> </ul> <p><b>Response-</b> <b>Automated medicines storage interfaced with EPMA for selection by patient</b> <b>£224k matched fund</b> <b>Yes, £224k in 13/14 only</b></p> <p>Part 4: Does your trust have a plan to have a fully operational electronic patient record? The trust was required by NHS England to complete the plan by April 2014.</p> <p>The original NHS England target set out in the “Everyone Counts” planning guidance published in December 2013 (see link below) <a href="http://www.england.nhs.uk/wp-content/uploads/2012/12/everyonecounts-planning.pdf">http://www.england.nhs.uk/wp-content/uploads/2012/12/everyonecounts-planning.pdf</a></p> <p>The guidance said: “We will expect secondary care providers to be able to account for the outcomes of all patients they treat and to adopt modern, safe standards of electronic record keeping by 2014-15.”</p> <p>The targeted was diluted by Tim Kelsey in 2013. Now trusts are only required to have a plan for electronic patient record system, rather than have deployed the system itself (see link below) <a href="http://www.hsj.co.uk/news/kelsey-dilutes-digital-records-target/5055645.article#.U2yefPldWa8">http://www.hsj.co.uk/news/kelsey-dilutes-digital-records-target/5055645.article#.U2yefPldWa8</a></p> <ul style="list-style-type: none"> <li>• If the trust does not have a plan, please reply to say the trust does not have a plan.</li> <li>• If the trust has a plan, please provide the plan.</li> </ul> <p><b>Response- please find attached.</b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 194	Please provide the following information:

**Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.**

I want to submit a freedom of information request for the following information relating to Fixed Telecommunications and Internet Services:

If there is more than one supplier for each of the contract information I am requesting below please can you split each contract individually and not combined. Please also separate the expiry data and spend and number of lines for each supplier. An example of this can be viewed at the bottom of this request.

Contract 1

1. Current Fixed Line (Voice Circuits) Provider- Supplier's name, if there is not information available please can you provide further insight into why?

**Response- DAISY**

2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

**Response- Annual Rolling Contract Negotiations ongoing**

3. Fixed Line- Contract Duration- the number of years the contract is for each supplier.

**Response- 1**

4. Type of Lines- Please can you split the type of lines per each supplier? PSN, Analogue, SIP

**Response- Analogue ISDN**

5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

**Response- Analogue = 40 ISDN = 90 (will be reduced to 60)**

Contract 2

6. Minutes/Landline Provider- Supplier's name (Fixed Voice not Mobiles) if there is not information available please can you provide further insight into why?

**Response- DAISY**

7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

**Response- Annual Rolling Contract currently under negotiation.**

8. Minutes Landline Monthly Spend- Monthly average spend. An estimate or average is acceptable.

**Response- Average £11,150**

9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.

**Response- 1**

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

**Response- 1500**

Contract 3

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?

**Response- VERIZON**

12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

**Response- Annual Contract renewed in May of each year**

13. Fixed Broadband Annual Average Spend- Annual average spend. An estimate or average is acceptable.  
**Response- £70,000 Annually**

Contract 4

15. WAN Provider- please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?

**Response- BT**

16. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

**Response- Rolling annual contract which gets renewed at various times throughout the year.**

17. WAN Annual Average Spend- Annual average spend. An estimate or average is acceptable.

**Response- £126,000 annually**

18. Contract Description- Please can you send me the contract description of the WAN contract.

**Response- "The contract is in line with GPS framework agreement RM860**

**(<http://ccs.cabinetoffice.gov.uk/contracts/rm860>) and our current preferred supplier is British Telecommunications PLC."**

**The is not contract as such as it is a nationally agreed procurement and all the details are on the link above.**

19. Internal Contact: for each contract please can you send me there full contact details including contact number and email and job title.

**Response- Names of staff constitute personal data as defined within the Data Protection Act 1998 and are therefore exempt under s.40 (2) of the Freedom of Information Act 2000. However we can confirm that this area falls within the Executive Director of Strategy and Commercial Development.**

**IMPORTANT**

If there is any information i have erquest that is not available please can you explain the reason why?

If there is more than one supplier for some of the types of contracts information please can you split each of the contracts for each supplier that provide that service/support. For example Fixed Lines BT, Virgin Media Business

EXAMPLE Supplier	Renewal Date	Contract Duration	Number of Lines
VMB	01/06/2013	1	100
BT	01/09/2013	3	600

If there is more than one contract please can you send me the main contracts?

If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.

**Managed Service Contract**

- . Number of Extensions
- . Type of Lines
- . Number of Lines
- . Minutes Landline Monthly Average Spend
- . Fixed Broadband Average Annual Spend
- . WAN Average Annual Spend
- . Internal Contact: please can you send me there full contact details including contact number and email and job title.

If there is more than one supplier for each contract please can you separate the contract dates and spend for each supplier. Also if no information can be provided for each of the key data types please explain why there is no information.

**Please note that this response does not constitute as consent for direct marketing.**

**A copy of this response will be published on the Trust website.**

FOI14 195

1. For each of the last four years, how many a) CAMHS b) adult mental health detentions subsequently had to be i) placed out of area or ii) in the private sector due to a shortage of beds locally?

**Response-**

	1 <sup>st</sup> January – 31 <sup>st</sup> December 2010		1 <sup>st</sup> January – 31 <sup>st</sup> December 2011		1 <sup>st</sup> April – 31 <sup>st</sup> December 2012		1 <sup>st</sup> January – 31 <sup>st</sup> December 2013	
	CAMHS	Adult	CAMHS	Adult	CAMHS	Adult	CAMHS	Adult
Number of Mental Health Detentions placed out of area					0	0	0	0
Number of Mental Health Detentions placed in the public sector					0	0	0	0

2. For each of the last four years, have you had dedicated inpatient beds for a) CAMHS b) adult patients with eating disorders? If so, how many and what is the average (mean) and longest waiting time (in calendar days) from i) referral to assessment, ii) assessment to treatment and iii) referral to treatment for A) CAMHS and B) adult eating disorder inpatient beds?



waiting time (in calendar days)						N/A	N/A	N/A	N/A
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3. What is the number of a) self harm incidents b) restraining episodes c) suicide attempts (ligature, overdose or other) on your hospital/mental health wards for each of the last 4 years?

**Response-**

	1 <sup>st</sup> January – 31 <sup>st</sup> December 2010	1 <sup>st</sup> January – 31 <sup>st</sup> December 2011	1 <sup>st</sup> April – 31 <sup>st</sup> December 2012	1 <sup>st</sup> January – 31 <sup>st</sup> December 2013
Number of self harm incidents			26	30
Number of restraining incidents			48	103
Number of suicide attempts (ligature, overdose or other)			0	1

**Please note that the number of restraints includes all incidents documenting any level of physical restraint.**

4 How many FTE security staff have been employed in each of the last 4 years? If there has been any fluctuation in the figure please explain.

**Response-**

	1 <sup>st</sup> January – 31 <sup>st</sup> December 2010	1 <sup>st</sup> January – 31 <sup>st</sup> December 2011	1 <sup>st</sup> April – 31 <sup>st</sup> December 2012	1 <sup>st</sup> January – 31 <sup>st</sup> December 2013	Explanation
Number of FTE security staff employed			0.6WTE	0.6WTE	The Isle of Wight NHS Trust employs 2 x 0.3 WTE Local Security Specialists. In addition to this the Trust has a contract with another to provide 2 car parking/security staff 24hrs 7 days per week.

5. How many a) 17 year olds b) 16 year olds c) 15 year olds and d) 14 year olds have been admitted to an adult mental health ward in each of the last 4 years?

**Response-**

	1 <sup>st</sup> January – 31 <sup>st</sup> December 2010	1 <sup>st</sup> January – 31 <sup>st</sup> December 2011	1 <sup>st</sup> April – 31 <sup>st</sup> December 2012	1 <sup>st</sup> January – 31 <sup>st</sup> December 2013
Number of 17 year olds admitted to an adult mental health ward			3	0
Number of 16 year olds admitted to an adult mental health ward			0	0

Number of 15 year olds admitted to an adult mental health ward			0	0
Number of 14 year olds admitted to an adult mental health ward			0	0

6. Do you have a Mental Health Act Section 136 suite or dedicated space? If so, what is the a) average b) longest stay for i) CAMHS ii) adult patients (in calendar days) in your Section 136 suite or dedicated space for each of the last 4 years?

**Response-**

	1 <sup>st</sup> January – 31 <sup>st</sup> December 2010		1 <sup>st</sup> January – 31 <sup>st</sup> December 2011		1 <sup>st</sup> April – 31 <sup>st</sup> December 2012		1 <sup>st</sup> January – 31 <sup>st</sup> December 2013	
	CAMHS	Adult	CAMHS	Adult	CAMHS	Adult	CAMHS	Adult
Average (mean)					5	N/A	4	N/A
Longest					13.75 hours	N/A	2.5 hours	N/A

We have a dedicated S136 suite within the acute MH hospital. However, due to small numbers this space does not have permanent staffing. However, the suite is available for use if the individual circumstances require. Generally individuals on S136 are placed on the MH Ward most appropriate for their needs.

7. For each of the last four years, what is the a) average b) longest number of days a CAMHS patient has waited on either a paediatric/acute/non-CAMHS ward for a specific CAMHS bed?

**Response-**

**The Trust has had only one patient waiting on a paediatric ward in each of the years as detailed below. It should be noted that the Trust does not have any CAMHS beds and these patients were awaiting out of area placements.**

	1 <sup>st</sup> January – 31 <sup>st</sup> December 2010		1 <sup>st</sup> January – 31 <sup>st</sup> December 2011		1 <sup>st</sup> April – 31 <sup>st</sup> December 2012		1 <sup>st</sup> January – 31 <sup>st</sup> December 2013	
	CAMHS	Adult	CAMHS	Adult	CAMHS	Adult	CAMHS	Adult
Average (mean)					15 days	N/A	21 days	N/A
Longest					15 days	N/A	21 days	N/A

**Please note that this response does not constitute as consent for direct marketing.**

**A copy of this response will be published on the Trust website.**

FOI14 197

Please provide the following information:

**Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.**

1. Does your organisation provide a salaried primary dental care service? Yes/No

**Response - Yes.**

2. If you do not have a salaried primary dental care service, please provide the name of the organisation that provides this service in your geographical area:

**Response - N/A.**

3. How many salaried primary dental care services are provided by your organisation?

**Response - One.**

If your organisation provides more than one salaried primary dental care service, then please give the following information for each one of the services you provide.

4. What geographical area does the service cover?

**Response - Isle of Wight.**

5. During the last financial year (2013/14), what was the contract value received by your organisation to provide this service?

**Response - £1,450,499.**

6. During the last financial year (2013/14), what percentage of this contract value was allocated to public health functions?

**Response - Zero (Public Health functions were included in a separate Public Health contract with the local authority.)**

7. During the last financial year (2013/14), what was the revenue budget provided to the clinical director of this service to run the service?

**Response - £1,369,653.**

8. Please provide the number (headcount) of male and female dentists currently employed in this service in each of the following age-bands:

**Response - To ascertain this information would involve a manual examination of personnel records which constitutes personal data as defined within the Data Protection Act 1998 and is therefore exempt under s.40 (2) of the Freedom of Information Act 2000**

Age	Male	Female
Under 25 years		
25-34 years		

35-44 years		
45-54 years		
55-64 years		
Over 64 years		
<b>Total</b>		

9. Currently, how many (headcount) dentists are employed on salaried dentists' terms and conditions in each of the following bands?

**Response -**

- a) Band A: **2**
- b) Band B: **1**
- c) Band C Managerial: **0**
- d) Band C Specialist: **3**
- e) Other dentist (please specify):

10. Currently, how many (whole time equivalent) dentists are employed on salaried dentists' terms and conditions in each of the following bands?

**Response -**

- a) Band A: **1.27**
- b) Band B: **1**
- c) Band C Managerial: **0**
- d) Band C Specialist: **3**
- e) Other dentist:

11. Currently, how many (headcount) dentists are employed on salaried dentists' terms and conditions are on the highest point on the pay scale in their band?

**Response - To ascertain this information would involve a manual examination of personnel records which constitutes personal data as defined within the Data Protection Act 1998 and is therefore exempt under s.40 (2) of the Freedom of Information Act 2000.**

- a) Band A:

- b) Band B:
- c) Band C Managerial:
- d) Band C Specialist:
- e) Other dentist:

12. Currently, how many (headcount) dentists are in a permanent post in each of the following bands?

**Response -**

- a) Band A: **2**
- b) Band B: **1**
- c) Band C Managerial: **0**
- d) Band C Specialist: **2**
- e) Other dentist:

13. Currently, how many (headcount) dentists are in a temporary or locum post in each of the following bands?

**Response -**

- a) Band A: **0**
- b) Band B: **0**
- c) Band C Managerial: **0**
- d) Band C Specialist: **1**
- e) Other dentist:

14. Currently, how many (headcount) dentist posts are vacant in each of the following bands?

**Response - None.**

- a) Band A:
- b) Band B:
- c) Band C Managerial:
- d) Band C Specialist:
- e) Other dentist:

15. During the last financial year (2013/14), how many (headcount) vacant posts were advertised for in each of the following bands?

**Response -**

	<p>a) Band A:  b) Band B:  c) Band C Managerial:  d) Band C Specialist: <b>1</b>  e) Other dentist:</p> <p>16. During the last financial year (2013/14), how many (headcount) vacant posts were filled in each of the following bands?  <b>Response -</b>  a) Band A:  b) Band B:  c) Band C Managerial:  d) Band C Specialist: <b>1</b>  e) Other dentist:</p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 198	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>1. How are complaints, compliments and feedback handled at the Trust? This data might be obtained by means such as email, phone, letter, piece of paper in a hospital reception etc. etc. Is there a central place where this data is collated?  <b>Response –</b>  Management of complaints, compliments and feedback is facilitated centrally through the Patient Safety; Experience &amp; Clinical Effectiveness Team (formerly the Quality Team).</p>

The Trust has a Complaints and Compliments Policy that to ensure staff respond to complaints to a satisfactory standard and comply with the requirements contained within The Local Authority Social Services and National Health Service Complaints (England) Regulations 2009. . The Trust will also follow the guidance issued by the Care Quality Commission, the NHS Litigation Authority and National Patient Safety Agency and act in accordance with the NHS Constitution (2010); Complaints and Redress and Parliamentary and Health Service Ombudsman's 'Principles of Remedy' (2009).

Compliments are collected by the individual services and numbers reported to the central team.

Emphasis is placed on management of issues at a local level and patients/visitors are encouraged to raise any problems with ward staff initially. Complainants can also come directly to the Patient Advise & Liaison Service (PALS) who can offer advice and liaise with staff to try and achieve a resolution to issues raised.

In the event that this is not possible, complainants can raise a complaint to be managed under the NHS Complaints Procedure, which the Trust endeavours to respond to within a timescale agreed with the complainant. Alternatively, complaints can be raised directly with Patient Experience Officers or via the area/department where the incident occurred and these will be fed into the central team.

Complaints, compliments and PALS feedback are obtained via email, phone, letter, leaflet and verbally.

Feedback can also be received via patient surveys and the Friends and Family Test which is also overseen by the Patient Safety; Experience & Clinical Effectiveness Team.

2. Does your Trust employ dedicated staff for this purpose? If so how many?

**Response** - within the corporate Patient Safety; Experience & Clinical Effectiveness Team, the only posts completely dedicated to this are 1.8 wte Patient Experience Officers.

3. Is this data handled on site or is it subcontracted/held-off site?

**Response** - All data is handled on site with the exception of National Patient Survey programme.

4. Are complaints and feedback collated and then reported to authorised people, such as the Trusts board or

senior managers?

**Response** - Issues are communicated to senior managers at the time that the complaint is raised or feedback received and are recorded.

With regards to reporting, there are monthly Dashboard reports that go to the Directorates' Patient, Safety and Quality meetings – this is a breakdown of all concerns and complaints received in the previous month. The central complaints tracker is shared with the Trust Executive Committee on a weekly basis. The Trust's monthly Quality Report contains information relating to complaints; concerns and compliments and is reviewed at the Quality & Clinical Performance Committee (a sub-committee of the Trust Board) monthly; which is then published on the Trust's website. The Trust Board received information via the monthly Board performance report. There is also a Complaints Annual Report that is reviewed at the Quality & Clinical Performance Committee and the Trust Board and also published on the Trusts' website.

5. Who is in charge of complaints and feedback, if anyone?

**Response** - The Business Manager – Patient Safety, Experience and Clinical Effectiveness is responsible for complaints management for the Trust and we are in the process of nominating a Patient Experience Lead who will be responsible for non complaint related feedback for the Trust.

6. Is there a standard procedure to follow if complaints and feedback data is obtained?

**Response** - The Local Authority Social Services and National Health Service Complaints (England) Regulations 2009 and the Trusts' Complaints & Compliments Policy.

Friends and Family Test and National Patient Survey Programme is nationally mandated. In relation to methodology and sample size.

7. What are the operational costs to the Trust for complaints and feedback, excluding redress (staff costs, computer and software costs, storage costs, legal costs, search costs, report compilation costs, maintenance and any other considerations)?

**Response-** unable to answer as complaints are managed across the organisation and feedback collated in various forms. It is impossible to calculate the exact operational cost.

	<p>8. Could you please supply your most recent annual complaint volume figures and the preceding 3 year volumes please?</p> <p><b>Response-</b>  2012/13 – the Trust received 333 complaints  2013/14 – the trust received 194 complaints</p> <p>Previous years are not applicable to this Trust.</p> <p>9. Do you capture and measure concern data separately?</p> <p><b>Response</b> - Data relating to Complaints, Concerns and PALS enquiries are all measured and captured separately.</p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 199	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>1. Please state the number of reported whistleblowing cases involving staff of the Trust for 2011, 2012, 2013 and 2014 to date.</p> <p><b>Response - There are a number of informal and formal mechanisms for employees within the Isle of Wight Trust to raise concerns. Please note that the below figures are based only on where HR have been involved and preclude other mechanisms where staff have raised concerns.</b></p> <p><b>There are 3 whistle blowing cases with HR involvement.</b></p>

2. Please break down the number of cases in each calendar year.

**Response -**

**01/04/12 - 31/03/13 = no cases**

**01/04/13 - 31/03/14 = 3 cases**

**01/04/14 - to date = none recorded to date**

3. In each case, please state whether wrong doing was found against the staff and what actions were taken, including but not limited to: dismissed for gross misconduct, fraud, theft, a final written warning, a verbal warning, referred to the Standards and Ethics Board etc.

**Response - There was no wrong doing found against staff in relation to the three whistle blowing cases mentioned above.**

4. Please state the number of reported whistleblowing cases involving elected members for 2011, 2012, 2013 and 2014 to date.

**Response – None.**

5. Please break down the number of cases in each year.

**Response - N/A.**

6. In each case, please state whether wrong doing was found against the elected member and what actions were taken, including but not limited to: dismissed for gross misconduct, fraud, theft, a final written warning, a verbal warning, referred to the Standards and Ethics Board etc.

**Response - N/A.**

7. In 2011, 2012, 2013 and 2014 how many staff have been investigated for allegations of fraud, corruption, misappropriation of funds, acceptance of bribes or gifts contrary to the Bribery Act 2010 or theft?  
Please break this data down by calendar year.

**Response - There are a number of informal and formal mechanisms for employees within the Isle of Wight Trust to raise concerns regarding fraud. Please note that the below figures are based only on where HR have been involved and preclude other mechanisms where staff have raised issues.**

**01/04/12 - 31/03/13 = no cases**  
**01/04/13 - 31/03/14 = no cases**  
**01/04/14 - to date = 1 case**

8. In each case, what were the outcomes of any such investigations?

**Response - Management managed issue informally.**

9. Please supply a copy of both your Whistleblowing Policy and your Anti Bribery Policy.

**Response - Whistleblowing Policy attached.**

**Please note that this response does not constitute as consent for direct marketing.**

**A copy of this response will be published on the Trust website.**

FOI14 202

Please provide the following information:

**Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.**

As such, I would like to request the following Whole/Full Time Equivalent (WTE/FTE) data for the following questions (these were identical to the ones sent on Monday 10<sup>th</sup> February 2014):

1. What was the total number of clinical nurse specialists working in:

(a) stoma care

(b) continence and

(c) urology employed by your Trust in each of the last ten years;

**Response -**

**Nurse Specialist FTE**

	<b>Apr-12</b>	<b>Apr-13</b>	<b>Apr-14</b>
<b>Stoma</b>	<b>0</b>	<b>1.00</b>	<b>1.00</b>

<b>Continence</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Urology</b>	<b>.75</b>	<b>.72</b>	<b>.72</b>

2. What was the number of clinical nurse specialists in:
- (a) stoma care
  - (b) continence and
  - (c) urology newly employed by your Trust in each of the last ten years;

**Response -**

**Nurse Specialist FTE New Starters**

<b>Apr-12</b>	<b>Apr-13</b>	<b>Apr-14</b>
<b>0</b>	<b>1.00</b>	<b>0</b>
<b>0</b>	<b>0</b>	<b>0</b>
<b>0</b>	<b>0</b>	<b>0</b>

3. How many nurses on the NMC register with a specialist practice qualification were employed by your Trust in each of the last ten years?

**Response - According to ESR nurses with 'Nurse Specialist' in their job title:**

	<b>Apr-12</b>	<b>Apr-13</b>	<b>Apr-14</b>
<b>FTE</b>	<b>35.81</b>	<b>36.66</b>	<b>39.87</b>

4. What was the total number of specialist nurses employed by your Trust in each of the last ten years?

**Response - According to ESR nurses with 'Nurse Specialist' in their job title:**

	<b>Apr-12</b>	<b>Apr-13</b>	<b>Apr-14</b>
<b>FTE</b>	<b>35.81</b>	<b>36.66</b>	<b>39.87</b>

Some Trusts encountered difficulty understanding the questions submitted on February 10<sup>th</sup>. Here are some clarifying points:

- For question 1, I would like data year by year rather than a single figure for the whole ten year period.
- For question 2, newly employed staff are staff who were newly employed in that area in that given year. For example, if your Trust hired a new nurse to work in stoma care in 2008, that would count as a newly employed nurse.

	<p>· For question 4, a clinical nurse specialist is an expert nurse with a background in a particular area, in this case stoma, urology or continence. More information can be found <a href="#">here</a>.</p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 203	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>1. The salaries of your three highest paid doctors including money earned from extra activity. Could you also provide their job title and department?  <b>Response -</b>  <b>£211136.73</b>  <b>£205183.12</b>  <b>£195613.76</b></p> <p><b>We are unable to provide job title and department as this would enable the doctors to be personally identified and is therefore exempt under s.40 (2) of the Freedom of Information Act 2000.</b></p> <p>2. Could you tell me how many doctors earn between £100,000 and £200,000 including money earned from extra activity?  <b>Response - 68 (including consultants)</b></p> <p>3. Could you tell me how many doctors earn between £200,000 and £300,000 including money earned from extra activity?  <b>Response - 2</b></p> <p>4. Could you tell me how many doctors earn between £300,000 and £400,000 including money earned from extra</p>

	<p>activity?  <b>Response - 0</b></p> <p>5. Could you tell me how many doctors earn between £500,000 and £600,000 including money earned from extra activity?  <b>Response - 0</b></p> <p>6. Could you tell me how many doctors earn more than £600,000 including money earned from extra activity?  <b>Response - 0</b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 204	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>1) Does the trust currently have a protocol to manage patients who frequently call 999?  <b>Response- The trust has regular Frequent Service User group meetings part of which is the management of patients who frequently call 999.</b></p> <p>2) If so, when was this protocol first used?  <b>Response- The Frequent service Users group has been in existence pre 1.4.12</b></p> <p>3) What is the trusts definition of a frequent caller?  <b>Response- The trust does not have a definition. Each case is presented on an individual basis. For 999 callers will typically have dialled in excess of 8 – 10 times per month</b></p> <p>4) How does the trust identify frequent callers (e.g. ad-hoc by paramedics, via despatch data)</p>

	<p><b>Response- Through electronic reporting system on a volume metric</b></p> <p>4) What methods does the trust use to manage patients who they deem to be calling frequently (e.g. case management, referral to GP etc)?</p> <p><b>Response- Large range of things. Behavioural contracts, ASBO, Police contact, Mental Health assessments, case management, GP / Community Matron referral, Anticipatory care plans, Cease and desist letters, CBT.</b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 205	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>1) I would like to request information relating to legal costs for 'suspension via dismissal' i.e. for those members of staff that have been suspended pending an investigation. I would like this from January 2004 to date. This will be a single figure.</p> <p><b>Response- This information is not held.</b></p> <p>In order to understand this information fully, I require a breakdown of this figure as in the highlighted examples below.</p> <ul style="list-style-type: none"> <li>a) expenditure on staffing costs i.e. the covering of duties not carried out due to suspension</li> <li>b) all legal cost i.e. various solicitors' firms, barristers etc</li> <li>c) the cost of inquiries into dismissals, when an inquiry was required i.e. personnel costs [panels/transcribers], facilities [room hire, recording equipment], accommodation, travel, subsistence, costs to release clinical/managerial staff from their duties [doctors, nurses, senior staff]</li> <li>d) Expenditure on PR companies</li> <li>e) Expenditure on private investigators</li> </ul>

	<p><b>Response- This information is not held.</b></p> <p>2) I would appreciate if the figures stated above could be provided in the following categories:</p> <ul style="list-style-type: none"> <li>a) The Trust's total expenditure on legal service from January 2004</li> <li>b) A breakdown of legal costs per year</li> </ul> <p><b>Response- This information is not held.</b></p> <p>I would be grateful if you could provide the total expenditure on legal cost pertaining to 'suspension via dismissal'. This will include various sub-categories e.g expenditure on staffing costs, all legal costs etc I have described above.</p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 206	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>1. How many bed days were lost due to delayed transfer of care where there was involvement with the UK border agency in each of the following financial years:</p> <p>2010/11, b) 2011/12, c) 2012/13, d) 2013/14</p> <p><b>Response- NONE for each year</b></p> <p>2. How many patients experienced delayed transfer of care due to involvement with the UK border agency in each of the following financial years:</p> <p>2010/11, b) 2011/12, c) 2012/13, d) 2013/14</p> <p><b>Response- None for each year</b></p>

3. What is the longest continual stretch of days that have been lost to delayed discharge by one patient? (where the patient is either still a resident at your hospital or was discharged sometime after 1/5/2010) with the start date and final date of that episode

**Response- None**

4. How many patients necessitated the Trust's involvement with the UK border agency in each of the following financial years: 2010/11, b) 2011/12, c) 2012/13, d) 2013/14.

**Response - One in 2012/13, one in 2013/14. The UK border agency was involved for checking status of patients to enter the country in order to establish their eligibility for NHS treatment.**

5. What are your trust's protocols for involvement with the UK border agency?

**Response- For patient information we follow the UK border agency protocol of obtaining permission from the patient in the first instance.**

A delayed transfer of care is defined as follows:

A delayed transfer of care from acute or non-acute (including community and mental health) care occurs when a patient is ready to depart from such care and is still occupying a bed. A patient is ready for transfer when:

- a. A clinical decision has been made that patient is ready for transfer AND
- b. A multi-disciplinary team decision has been made that patient is ready for transfer AND
- c. The patient is safe to discharge/transfer.

*NHS England, Monthly Delayed Transfer of Care SitReps, Pg. 6*

**Please note that this response does not constitute as consent for direct marketing.**

**A copy of this response will be published on the Trust website.**

FOI14 208

Please provide the following information:

	<p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>Could you provide us with a full list of your recorded 'never events' since April 1 2013.</p> <p>Please address each of the following questions:</p> <p>Date of the event <b>March 2014</b>  What exactly happened? <b>Medication error</b>  Why did it happen? <b>Investigation not concluded yet</b>  How was the patient affected? <b>No harm</b>  Were they given any compensation? <b>Investigation not concluded yet</b>  Have any policies or procedures at the hospital changed as a result? <b>Investigation not concluded yet – although electronic prescribing system amended immediately the issue was identified, so error cannot occur again.</b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 209	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>1.  a) Do you record whether or not expectant mothers drink alcohol?  <b>Response- Yes</b></p> <p>b) If so, do you record the level/amount of alcohol they drink?</p>

	<p><b>Response- Yes</b></p> <p>c) How do you calculate that level (please give as much detail as possible)?  <b>Response- Recorded in Units – Example of unit given to expectant mothers to aid calculation</b></p> <p>d) Do you keep a record of the amount of alcohol drunk throughout all three trimesters?  <b>Response- No</b></p> <p>2. For each of the past three financial years</p> <p>a) how many expectant mothers attending your unit have drunk more than four units of alcohol per week during pregnancy?  <b>Response- 2012 – 2013 = 1</b>  <b>2013 – 2014 = 1</b></p> <p>b) Please could you also provide that figure as a percentage of the total number of expectant mothers attending your unit?  <b>Response- 2012 – 2013 = 0.07%</b>  <b>2013 – 2014 = 0.07%</b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 210	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>1. How many staff members have been assaulted while on duty between January 2009 and December 2013?</p>

**Response -**

Between 1.4.12 and 31.12.12 there have been 25 and between 1.1.13 and 31.12.13 there have been 86 incidents of physical assault reported by staff. Total 111 for whole time period. Please note that this includes our Mental Health services.

2. Please state the role of the staff member e.g. doctor / nurse, whether they required time off work, whether they required medical treatment, and where the incident took place, such as the name of the hospital and the department.

**Response -**

- The role of the staff member is not captured.
- We are unable to determine whether they required medical treatment without accessing their personal records
- Below is list of where the incidents took place

<b>1.4.12 – 31.12.12</b>		<b>1.1.13 – 31.12.13</b>	
Afton Ward	1	Afton Ward	16
Ambulance	1	Alverstone Ward	1
Appley Ward	1	Ambulance	4
Colwell Ward	5	Appley Ward	3
Coronary Care	3	Coronary Care	3
Emergency Dept	2	Colwell Ward	5
Rehab	1	Emergency Dept	4
Luccombe	1	IDAS	1
Seagrove Ward	6	Luccombe	1
Sevenacres General	1	Medical Assessment	3
Shackleton	2	Osborne Ward	6
Whippingham	1	Patient Home	4
		Ryde Clinic	1
		Rehab	2
		Residential Home	1
		Seagrove Ward	17

		Shackleton	9
		Stroke	2
		Whippingham	3
<b>TOTALS</b>	<b>25</b>		<b>86</b>

Please break it down by calendar year.

**Please note that this response does not constitute as consent for direct marketing.**

**A copy of this response will be published on the Trust website.**

FOI14 211

Please provide the following information:

**Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.**

1. Between 1 January 2014 and today, what percentage of calls to the Isle of Wight Ambulance service were answered on the Isle of Wight and how many had to be diverted to the next nearest mainland call centre.

**Response-**

**We have not had the need to manually divert calls to another Service due to staffing issues, evacuation, technical failure etc. There are occasions when, due to high call volume, calls might be re-routed to another Service if we do not answer within specified times. Those calls would then be passed back to us by the receiving Service, but we do not record data as to how often that happens. The other occasions this may happen is due to the configuration of mobile phone masts the signal is picked up by the nearest (“as the crow fly’s”) this will mean on coastal areas on the Island the mobile phone companies then route the calls to one of our neighbouring services. This is believed to be minimal and to my knowledge we are only made aware of this after the event if anything adverse happens otherwise we do not routinely record this.**

2. Between 1 January 2014 and today, what was the average response time to an emergency call in the case of:

- (A) high priority call
- (B) medium priority call
- (C) low priority call

**Response-**

**Depending on the clinical condition of the patient and the information given by the caller, we have response time standards of 8 minutes, 30 minutes or 1 hour. We achieve and exceed those response times, as is required by Department of Health and NHS England.**

**Our current performance achievements are available on the NHS England website**

**Red 1 78% of calls in 8 min – life threatening**

**Red 2 75% calls in 8 min – Emergency deemed needing Ambulance response**

**Green 2 97% of calls within 19min – Needing Ambulance Response but not of a critical clinical nature**

3. How many ambulances are available to answer 999 calls on the Isle of Wight?

**Response-**

**We have a varied rota pattern, and as well as double-staffed ambulances we also provide solo paramedics in fast response cars.**

**Our current rota pattern is:**

**DAY-**

**1 x solo paramedic 0630-1830**

**1 x ambulance 0630-1830**

**2 x ambulance 0700-1900**

**1 x ambulance 0730-1930**

**1 or 2 (dependant on pre-planning and Service needs) x ambulance 0800-2000**

**LATE-**

**1 x ambulance 1300-0100**

**Dependant on pre-planning and Service needs we can rota an additional 1200-0000 ambulance or solo paramedic**

**NIGHT-**

**1 x solo paramedic 1830-0630**

**2 x ambulance 1900-0700**

	<p><b>2 x ambulance 2000-0800</b></p> <p><b>In addition to the above, there are Bronze and Silver on-call officers available to support, and managers in various roles that can be called upon at times of increased demands</b></p> <p>4. Between 1 January 2014 and today, how many times has an emergency ambulance been dispatched to the wrong address, either arriving there or turning around on the way and to what type of incidents were the ambulances responding?  <b>Response-</b>  <b>This data is not recorded within our Dispatch System, although due to the superior geographical knowledge of our operational and Island based control staff this is thought to be minimal</b></p> <p>5. What percentage of emergency admissions are flown to a mainland hospital for treatment?  <b>Response-</b>  <b>0.9%</b></p> <p>6. Between 1 January 2014 and today, how many patients have been flown to a mainland hospital for treatment?  <b>Response-</b>  <b>66</b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 212	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>1. Which social media management tools do you use to manage your social media (e.g. hootsuite, tweetdeck, twitter, facebook, crowdcontrolHQ etc).</p>

	<p><b>Response- The IOW NHS Trust currently use Twitter, Facebook &amp; YouTube. In the near future we have the intention of using LinkedIn, Flickr, Goggle+ and setting up a Blog page. We are also considering testing 'Sprout Social' on a 30 day free trial.</b></p> <p>2. If using a paid-for service when does the contract finish?  <b>Response- No contract set up with any service to manage our social media. We do have a ongoing contract with 'MeltWater' to monitor the IOW NHS Trust's media coverage including social media.</b></p> <p>3. If using a paid-for service how much does this cost on either a monthly or annual basis?  <b>Response- 'Meltwater' - £3000 annually</b></p> <p>4. Which departments actively use social media in your organisation? (e.g. control room, contact centre, corporate communication)  <b>Response- The Communications &amp; Engagement Team lead on Social Media and have control of the corporate IOW NHS Trust Facebook and Twitter pages. However, some department leads and individuals also have their own Twitter and Facebook accounts, and this is growing as an area of communication.</b></p> <p>5. Do you collaborate with any other organisations or agencies to share service with social media management - if yes, who are these organisations?  <b>Response- No.</b></p> <p>6. Please provide the contact name and email address of the person responsible for social media in your organisation  <b>Response- Names of staff constitute personal data as defined within the Data Protection Act 1998 and are therefore exempt under s.40 (2) of the Freedom of Information Act 2000.</b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 214	Please provide the following information:

**Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.**

1. Within your organisation how many patients are currently being treated for Colorectal Cancer?

Of those patients please split by their current drug treatment;

Please complete the table below, and state if possible the number that are 1<sup>st</sup> line patients

**Response- 24 - not including patients on single agent capecitabine, since this was not requested.**

Drug	Total Patients	1 <sup>st</sup> Line Patients
Bevacizumab	2	1
Cetuximab	4	3
Panitumumab	0	0
Aflibercept	1	0
Oxaliplatin	0	0
Irinotecan	0	0
5-Fluorouracil	0	0
Irinotecan with 5-fluorouracil (5FU) and folinic acid [FOLFIRI]	6	3
Oxaliplatin with 5-fluorouracil (5FU) and folinic acid [FOLFOX]	1	1
Capecitabine and oxalipatin (CAPOX / XELOX)	10	10
Capecitabine and irinitecan (CAPIRI)	0	0
Tegafur Uracil + folinic acid	0	0

2. Within your organisation how many patients are currently being treated for head and neck cancer (Squamous cell carcinoma)

**Response- none- we do not give chemotherapy for this tumour site**

Of those patients please split by their current drug treatment

	Drug	Total Patients	1 <sup>st</sup> Line Patients
	Cetuximab		
	Carboplatin		
	Cisplatin		
	Docetaxel (Taxotere)		
	Gemcitabine		
	Fluorouracil (5FU)		
	<b>Please note that this response does not constitute as consent for direct marketing.</b>		
FOI14 215	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p><i>Numbers included in the response for both questions are from 01/01/2013 to 01/01/2014 (inclusive). Procedures coded in all positions</i></p> <ol style="list-style-type: none"> <li>1. Number of inpatient surgeries performed for 'Repair of Ventral Hernia using insert of prosthetic material' OPCS Code T27.2</li> </ol> <p><b>Response- 13</b></p> <ol style="list-style-type: none"> <li>2. Number of inpatient surgeries for Rubber band ligation of haemorrhoid OPCS Code H52.4</li> </ol> <p>The time period would be January 1<sup>st</sup> 2013 to January 1<sup>st</sup> 2014.</p> <p><b>Response- 0</b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p>		

	<p><b>A copy of this response will be published on the Trust website.</b></p>
<p>FOI14 216</p>	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>For each of the past five financial years how many 999 calls have you received?  <b>Response-</b>  <b>2012/2013 – 24,558</b>  <b>2013/2014 – 23,095</b></p> <p>For each of the past five financial years how many of the calls your received resulted in paramedics/staff being sent out to a patient? How many did not need a paramedic/staff to be sent out?  <b>Response-</b>  <b>2012/2013 – 19,946</b>  <b>2013/2014 – 19,265</b></p> <p><b>All our responses and deemed as needing a paramedic until clinically assessed by a face to face contact. To find the information you are then requesting would need patient identifiable information which constitutes personal data as defined within the Data Protection Act and is therefore exempt under s.40 (2) of the Freedom of Information Act.</b></p> <p>For each of the past five financial years please provide a table containing details of the 50 people who call out the ambulance the most – sometimes known as “frequent flyers”.  I realise you may be constrained by patient confidentiality, but I would like the number of times each of these callers requested an ambulance, and an idea of the nature of the persistent calls.  This should enable you to release data without identifying the patient.  <b>Response-</b>  <b>This data is not collected by our Computer Aided Dispatch (CAD) system, and to obtain this data would exceed the ‘appropriate limit’ and is therefore exempt under s.12 of the Freedom of Information Act.</b></p>

	<p>Could you tell me the total average cost of an ambulance call-out when the patient requires transportation to hospital?  <b>Response-</b>  <b>£208</b></p> <p>Could you tell me the total average cost of an ambulance call-out when the patient does not require transportation to hospital?  <b>Response-</b>  <b>£208</b>  <b>We are paid as an overall tariff in line with national guidance and do not segregate between transported and non transported</b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 217	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>For each of the past five financial years, I would like to know how much the trust has spent on A- parking fines, B – speeding fines – C – other driving offences (please state nature of offence).  For each year I would like a table which should include the totals for each category of motoring offence and overall totals for each year.  If you have a record of any of the fines being reclaimed by the trust, please indicate this in a separate column on the table and state how much was recouped.</p> <p><b>Response – The Trust cannot confirm or deny whether we hold this information however despite this, this information would constitute personal data as defined within the Data Protection Act 1998 and is therefore exempt under s.40 (2) of the Freedom of Information Act 2000.</b></p>

	<p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 218	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>1.A. How many beds have been purchased by the Trust in the financial year 2013/2014, which are larger than the standard size beds that you use?  <b>Response- None</b></p> <p>B. What weight are these larger beds capable of supporting and what are their measurements?  <b>Response- N/A</b></p> <p>C. What weight are standard size beds capable (for example 26 stone/165 kg) of supporting and their measurements?  <b>Response- Our standard bed has a mattress size of 880 mm x 1910-2140mm and SWL of 250kg</b></p> <p>D. What is the price of the larger bed - or average price? Can you give me a total figure spent on these beds over 2013/2014?  <b>Response-N/A</b></p> <p>2. A. How many wheelchairs have been purchased by the Trust in the last financial year 2013/2014, which are larger than the standard size wheelchairs that you use?  <b>Response-None</b></p> <p>B. What weight are these larger wheelchairs capable of supporting and what are their measurements (for example 28-inch wide seats?).</p>

	<p><b>Response- N/A</b></p> <p>C. What weight are standard size wheelchairs capable of supporting and what are their measurements (for example 22-inch wide seats).  <b>Response- standard transit wheelchairs are SWL 133kg and width 560mm.</b></p> <p>D. What is the price of the larger wheelchair - or average price? Can you give me a total figure spent on these wheelchairs over 2013/2014?  <b>Response- N/A</b></p> <p>3. For both the above could I have the information for the financial years 2013/14, 2012/13 and 2011/12.  <b>None 2013/14 and 2012/13</b></p> <p><b>Clarification:</b>      "If you hire rather than purchase this equipment could you please tell me how many times in the financial year 2013/14 did you hire larger beds and larger wheelchairs.  <b>Do not hire large equipment as a rule as carriage costs v high over the water</b></p> <p>And secondly how much did the Trust spend on hiring larger beds and hiring larger wheelchairs in 2013/14?      (Separate figures)  <b>N/A</b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 219	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold</b></p>

	<p><b>information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>1. Does the trust use any electronic software to monitor the work patterns of doctors?  a) If so which?</p> <p>b) If 'Allocate Software' is used; can the Trust give me approval to access the data via the software company's records to allow ease of analysis? Allocate Software is able to facilitate this with a Trust's permission.  <b>Response -</b>  <b>a) Yes. Allocate Software.</b>  <b>b) We will not allow you access to the Allocate system for Data Protection reasons.</b></p> <p>2. Has the trust conducted 'activity monitoring' of doctors i.e. asking doctors to report on what activity they are performing in each time interval throughout the day (e.g. ward round/admin/rest...)?  <b>Response - Once in October 2013.</b></p> <p>3. If I cannot be granted permission to access the electronic data I request a summary of the results of all monitoring exercises conducted from the year 2000 in each hospital? To include:  a) Number of hours worked by doctors over each period of monitoring, broken down by department i.e. surgery/medicine/A&amp;E... and by grade of doctor i.e. FY1/FY2/ST1-7/CT1-7...  b) Total time spent on each activity (if activity-monitoring has been carried out) broken down in the same way described above i.e. by department and grade.  <b>Response -</b>  <b>a) See attached spreadsheet.</b>  <b>b) Psychiatry FY1 Roster - Please see attached word document.</b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 220	Please provide the following information:

**Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.**

- 3) I would like to request information relating to legal costs for 'the use of leave of absence with pay (suspension)' i.e. the cost to the trust in the course of investigating an employee. This is specified as a procedure in the NHS disciplinary policy. I would like this from January 2004 to date. This will be a single figure.

In order to help you understand this request, if it is ok with you, may I please specify the type of information involved. This will, of course, not be exhaustive.

- f) Expenditure on staffing costs i.e. the covering of duties not carried out due to suspension
- g) All legal cost i.e. various solicitors' firms, barristers etc
- h) The cost of inquiries into employee (if an inquiry was required) i.e. personnel costs [panels/transcribers], facilities [room hire, recording equipment], accommodation, travel, subsistence, costs to release clinical/managerial staff from their duties [doctors, nurses, senior staff], if they need to provide witness statements.
- i) Expenditure on PR companies
- j) Expenditure on private investigators

**Response- The Trust does not hold this information.**

- 4) As the above will be stated as a single figure, I will also require this broken down into:
- a) The total legal costs 'per year'
  - b) The total legal costs 'per year' in the sub-categories stated above e.g. Expenditure on staffing costs.

**Response- As above.**

**Please note that this response does not constitute as consent for direct marketing.**

**A copy of this response will be published on the Trust website.**

FOI14 221	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>1) A list of current employees within your IT/IM&amp;T Departments; including job titles, email address, contact details and structure chart.</p> <p><b>Response - Names of staff constitute personal data as defined within the Data Protection Act 1998 and are therefore exempt under s.40 (2) of the Freedom of Information Act 2000.</b></p> <p><b>Please find attached a structure chart.</b></p> <p>2) The number of temporary staff from employment agencies have been employed by your organisation over the last 12 months in IT/IM&amp;T, and a breakdown of this, by job title and rate banding (ie 5 x helpdesk analysts (band 4).</p> <p><b>Response - None.</b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 223	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>I would like to request the following information from your NHS Trust under the Freedom of Information Act.</p> <ul style="list-style-type: none"> <li>Please provide a catalogue of all serious untoward incidents relating to your trust, including their date and type, since March 2011. An example of <a href="#">the type of information I'm requesting can be found here</a> (this was</li> </ul>

	<p>released following a previous request to one mental health trust by a journalist).</p> <p><b>Response- attached</b></p> <ul style="list-style-type: none"> <li>Please also provide any 'investigation executive summaries' that your trust has produced for any of the serious incidents. According to NHS England guidance (see here: <a href="http://www.england.nhs.uk/wp-content/uploads/2013/03/sif-guide.doc">http://www.england.nhs.uk/wp-content/uploads/2013/03/sif-guide.doc</a>) these should 'be fully anonymised' meaning there should be no problem under section 40 of FOIA (protection of personal data). I accept that in some cases an S30 (ongoing investigations and proceedings) may mean disclosure is not possible in cases where proceedings are in action.</li> </ul> <p><b>Response- This information is held for the purpose of responding to a clinical incident and therefore constitutes personal data as defined under the Data Protection Act 1998 and is therefore exempt under s.40 (2) of the Freedom of Information Act 2000. However we have been able to provide two of the summaries that do not constitute personal data.</b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p>
FOI14 225	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>Question 1: How much did you spend on your IT systems in 2013? In relation your question "IT Systems" is referring to your total cost of all elements within your IT Systems. Including but not restricted to PCs, servers, printers, hardware, software and maintenance costs.</p> <p><b>Response- calendar year 2013: £3.5M approximately</b></p> <p>Question 2: What enterprise storage brands did you purchase in 2013?</p> <p><b>Response- Hewlett Packard</b></p> <p>Question 3 : How much did you spend on enterprise storage in 2013 and how many raw terabytes (TB) of capacity did you get?</p>

	<p><b>Response- £284,327.10 - 93.6TB</b></p> <p>Question 4: How much did you spend on open-source storage or Software-Defined-Storage in 2013 and how many raw terabytes (TB) of capacity did you get?  <b>Response- 0</b></p> <p>Question 5: How much data do you have stored digitally currently?  <b>Response- 56TB</b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 226	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p><b>Response- The Trust can confirm that we do no external hosting.</b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 227	<p>Please find below/attached the Isle of Wight NHS Trust's response to your request.</p> <p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of</b></p>

**Health.**

1. How many of the following machines do you operate in your Trust?

**Response-**

	# Machines
MRI	1
CT	2

2. What year were these machines installed, and who is the Original Equipment Manufacturer?

**Response-**

	OEM	Year Installed
Scanner 1	Philips	2007
Scanner 2	Siemens	2011
Scanner 3	Toshiba	2013

3. Have you used a mobile MRI or CT service in the last 12 months? Approximately how many scans were undertaken on a mobile scanner in the last 12 months?

**Response-**

	MRI	CT
Mobile Service used in last 12 months? (Y/N)	N	N
# Scans undertaking on a mobile scanner in last 12 months	N/a	N/a

4. If so, what is the primary reason for using mobile services (allocate an approximate % if multiple reasons)

**Response-**

	MRI	CT
a. Short-term capacity – static scanner broken	N/a	N/a

b. Short-term capacity – static scanner being replaced or installed	N/a	N/a
c. Not enough static/ in-house capacity	N/a	N/a
d. The mobile is used more like a permanent scanner i.e. it doesn't move week to week	N/a	N/a

5. If you answered c or d above:

a. Is this because any in-house capacity is fully utilised?

**Response-**

	MRI	CT
In-house capacity fully utilised? (Y/N)	N/a	N/a

b. What is the main reason why a new static scanner has not been installed to serve this volume? (allocate an approximate % if multiple reasons)

**Response-**

	MRI	CT
i. Capex is too high	N/a	N/a
ii. Not enough space in the Hospital	N/a	N/a
iii. The current volumes cannot support a new static scanner	N/a	N/a

5. Is your Trust planning on installing a new scanner in next 12 months? If so, is this as a replacement for a scanner already in your Trust?

**Response-**

	MRI	CT
a. New Scanner Installation planned in next 12 months? (Y/N)	Y	N

		i. If Y, replacement for a scanner already in the Trust? (Y/N)	Y		
FOI14 228	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>1. What is your organisations policy on the use of social media?  <b>Response - The organisation does not currently have a social media policy, however guidance is included in all staff contracts of employment advising of the following:</b></p> <p><b><i>“Staff should also be aware that they should not use Social Networking Sites to discuss any aspect of their employment or to give an opinion about this organisation.”</i></b></p> <p>2. Do you provide guidance for employees regarding the use of social media outside of work? What is this guidance?  <b>Response - There is guidance which is included in all staff contracts of employment as stated above. There is also an information governance leaflet which provides guidance on social networking to staff.</b></p> <p>3. How many conduct issues did you have in 2011, 2012 and 2013 relating to the use of social media?  <b>Response - None.</b></p> <p>4. How many of these cases resulted in the employee’s dismissal? How many received written warnings?  <b>Response - N/A.</b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p>				
FOI14 229	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p>				

	<p>Could you please provide me with organisational structures inclusive of names for the following areas:</p> <ul style="list-style-type: none"> <li>• Human Resources</li> <li>• Learning &amp; Development / Organisational Development</li> <li>• Finance including Procurement / Contracts Managers</li> </ul> <p><b>Response- Names of staff constitute personal data as defined within the Data Protection Act 1998 and are therefore exempt under s.40 (2) of the Freedom of Information Act 2000.</b></p> <p><b>Please find attached structure charts.</b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 231	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>Please could you provide data on the number of haemorrhoid surgeries commissioned by your trust in the period January 2013 to May 2014. If possible can this be broken down into:</p> <ul style="list-style-type: none"> <li>• Number of Haemorrhoidectomies (OPCS Code H51.1)</li> <li>• <b>Response - 23</b></li> <li>• Number of Stapled Haemorrhoidectomies (OPCS Code H51.3)</li> <li>• <b>Response - 65</b></li> <li>• Number of Haemorrhoidal Artery Ligations (OPCS Code L70.3) [can be accompanied by an ICD10 code 184 and or OPCS Y53.2 &amp; H53.8)</li> <li>• <b>Response - 0</b></li> </ul>

	<p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 234	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>1. How many beds do you have in your AMU*? <b>Response- 23</b></p> <p>2. In the financial year 2013/14 how many patients for each month were admitted to your AMU? <b>Response- See attached spreadsheet</b></p> <p>3. What is the time limit you place on patients being in AMU before transfer to a bed on the appropriate ward? <b>Response- 48 Hours (if known to be staying more than 48 hours on admission, look to move to ward within 24 hours)</b></p> <p>4. In each month of the financial year 2013/14 how many patients breached your time limit of AMU? <b>Response- See attached spreadsheet</b></p> <p>5. In each month of the financial year 2013/14 what was the average length of stay in your AMU? <b>Response- See attached spreadsheet</b></p> <p>6. In each month of the financial year 2013/14 what was the longest patient stay in AMU? <b>Response- See attached spreadsheet.</b></p> <p>N.B.</p> <ul style="list-style-type: none"> <li>• Please state the times (length of stay) in hours</li> <li>• By AMU I mean Acute Medicine/ Medical Unit or the ward which your trust uses to assess/ treat patients</li> </ul>

	<p>before transfer to the appropriate ward/ or discharge (excluding A&amp;E).</p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 235	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>1. How many qualified Social Workers did you have working on a temporary (Agency) basis on 31st March 2014? <b>Response - None.</b></p> <p>2. What was your total expenditure on temporary (Agency) Social workers supplied through a recruitment agency in the financial year 2013-14? <b>Response - N/A.</b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 237	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <p>Could you please tell me the name, job title, phone number and email address of the person who holds the role of 'Senior Information Risk Owner (SIRO)' within your organisation?</p>

	<p><b>Response- Company Secretary &amp; Foundation Trust Programme Director is the SIRO. More information is readily available on our Trust website: <a href="http://www.iow.nhs.uk/about-us/our-trust-board/trust-board.htm">http://www.iow.nhs.uk/about-us/our-trust-board/trust-board.htm</a></b></p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 238	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p> <ol style="list-style-type: none"> <li>1. Network Provider(s) - If there is more than one supplier please split the contract up including the contract value, number of users, duration, contract dates and internal contact details. <b>Response- Vodafone</b></li> <li>2. Annual Average Spend- Can you please provide me with the average annual spend over the 3 years. If this is a new contract can you please provide the estimated annual spend. <b>Response- Approximately £150K over three years</b></li> <li>3. Number of Users- Number of connections for each network provider. <b>Response- 820</b></li> <li>4. Duration of the contract- please state if the contract also include contract extensions for each provider. <b>Response- Various start and end dates, this is currently being reviewed.</b></li> <li>5. Call off Contract Start Date- please provide me with information on when the framework commenced and include the month and year and day if possible for each network provider. <b>Response- This is currently being reviewed with plans to use PSN Framework for Tendering in July 2014</b></li> <li>6. Call off Contract Expiry Date- please provide me with information on when the framework expires and include</li> </ol>

	<p>the month and year and day if possible for each network provider.  <b>Response- Various start and end dates, this is currently being reviewed.</b></p> <p>7. Contract/Framework Agreement Review Date- please provide me with the month and year and day if possible of when the organisation plans to review it mobile phone contracts for each network provider.  <b>Response- June/July 2014</b></p> <p>8. The person within the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider.  <b>Response- Names of staff constitute personal data as defined within the Data Protection Act 1998 and are therefore exempt under s.40 (2) of the Freedom of Information Act 2000.</b></p> <p>If the has more than one supplier can you please split the contract into to so they show information for both supplier including, total contract value, users, duration, and the other dates.  If the supply of mobile phones if provided by an external organisation please state the name of the organisation, the number of users (Connections of your organisation only) and the name of the network provider.  Please can you provide me with the latest information- If the organisation's is currently out to tender please can you also state the approx. date of award along with the information above.  If this contract was awarded within the past three months can you please provide me with a shortlist of suppliers that bid on the contract?</p> <p><b>Please note that this response does not constitute as consent for direct marketing.</b></p> <p><b>A copy of this response will be published on the Trust website.</b></p>
FOI14 240	<p>Please provide the following information:</p> <p><b>Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.</b></p>

I wish to submit a Freedom of Information (FOI) request regarding your Hospital Trust's private patient income. Specifically I would like to know how much income did Isle Of Wight NHS Trust receive in private patient income in the financial years 2009/10, 2010/11, 2011/12, 2012/13, 2013/14, excluding income from overseas patients?

**Response –**

**2012/13 - £1,275k**

**2013/14 - £1,443k**

**Please note that this response does not constitute as consent for direct marketing.**

**A copy of this response will be published on the Trust website.**