

Ref FOI17 001
Date 13 February 2017

Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find below/attached the Isle of Wight NHS Trust's response to your request.

On the following days from 18.00hrs to 06.00hrs

- 16th December 2016 Response: 29 calls received
- 23rd December 2016 Response: 29 calls received
- 31st December 2016 Response: 29 calls received

1. The total number of calls were made to the ambulance service

Response: Please see above.

2. Please provide details for all calls during the above period

a. Why the ambulance was called,

Response: This information constitutes personal data as defined within the Data Protection Act 1998 and this is therefore exempt from provision under Section 40(2) of the Freedom of Information Act 2000.

b. When the ambulance was called

Response: Please see separate spreadsheet. – Columns A -D

c. Where the ambulance was called

Response: Please see separate spreadsheet. – Column E

d. What was the result e.g. taken to hospital, refused treatment etc.

Response: Please see separate spreadsheet. – Column F

3. Number and details of incidents of assaults or threats made to staff

Response: The Trust does not hold any information of this description for the period requested because no incidents have been reported.

Please note that this response does not constitute consent for direct marketing.

The Isle of Wight NHS Trust serves a resident population of 140,000 with a substantial influx of tourists during the summer months. The Trust provides acute, ambulance, community, maternity, mental health services on the Isle of Wight. As the only fully integrated service provider in England with this unique range of services comparisons with other service providers are not always straightforward.

A log of this request will be held on a database by the Trust. All hard copy correspondence relating to this request will be held for one year from the date of this letter, before being confidentially destroyed. A copy of this response will be published on the Trust website.

If you are unhappy about the response you have received, you should write and request the Trust to undertake an internal review of your application. A senior member of staff, not previously involved with your request for information, will undertake this review. If you remain dissatisfied with the response received you may complain to the Information Commissioner at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Please do not hesitate to contact this office if you have any further questions.

Yours faithfully

Freedom of Information Team

