

Ref FOI17 075
Date 6 July 2017

Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find below/attached the Isle of Wight NHS Trust's response to your request.

Re. Your trust

1. a. How many acute hospitals do you have in your trust?

Response - 1.

1 b. How many inpatient beds do you have within each of the acute hospitals in your trust?

Response - 273 Acute Inpatient Beds.

Re. Training on learning disability:

2a Do you have content on learning disability in your acute hospital inductions, for; Response - No.

- i. **clinical staff**
- ii. **non-clinical staff**
- iii. **Where the programme is self-directed, what length of time are participants expected to spend on learning disability related content?**
- iv. **Where the programme is taught, what is the teaching time for each group?**

2b Have you provided specialist learning disability training to acute hospital staff within the last 3 years?

Response - Yes.

If so;

- v. **How many staff attended such training?** Response - 50 Classroom, 205 e-learning.
- vi. **Was this training mandatory or optional?** Response - Optional.

vii. For each different programme delivered, Please give the name of the programme(s), course duration (in hours), number of sessions and how many staff attended?

a. Learning Disability Awareness

Response - 3 hrs in length

2 sessions

22 attendees

b. Medicines awareness in patients with a learning disability

Response - 30 – 60 mins in length

2 sessions

28 attendees

C. Learning Disability Awareness - e-Learning

Response - 30 – 60 mins completion time

Re. Reasonable adjustments:

3a Do you have a 'flagging' system in place to notify hospital staff when a patient has a learning disability?

i. If so, what is it?

Response - Patients with Learning Disabilities can be flagged on both the MH Systems (PARIS) and also the Acute Patient Administration System (PAS). When flagged on PAS, this flag flows through to the A&E system and the Acute Electronic Patient Record.

3b How many patient information leaflets do you have currently available across your trust, and how many of these are available in easy read format?

Response – The Trust has 359 information leaflets currently registered on our database. 4 of which are available in easy read format on the database, all other leaflets can be produced in easy read on request.

3c Do you routinely offer personalised easy read format appointment letters/other correspondence to patients with a learning disability?

Response - Yes.

3d Do you routinely offer the option of longer out-patient appointments to patients with a learning disability?

Response - If the GP and consultant agree/request longer, the Booking Teams would book a double slot. The Learning Disability Liaison service will also arrange bespoke outpatient appointments tailored to the needs of the service user.

3e Do you routinely offer 'hospital passports' to patients with a learning disability during pre-admission appointments?

ii. If so, are your ward staff trained to use them?

Response – yes Hospital Passports are routinely offered. Training is offered as part of the Learning Disability awareness.

3f What is your process for recognising support needs in a referral to services in your trust, identifying reasonable adjustments that are known to be helpful to the patient, and putting them in place?

Response – Referrals for services are passed to the Learning Disability Liaison service. The service will tailor make arrangements for the appointment dependent on the needs of the service user.

3g Do you have a policy or written guidance on reasonable adjustments in place for patients with a learning disability?

If so;

iii. What is it?

iv. How is it provided to staff?

Response – Yes Protocol for adult patients with a learning disability in the acute hospital
It is posted on the Intranet with other policies and protocols.

3h Did you carry out an audit showing compliance with NHS Contract requirement on appropriate assistance/reasonable adjustments in 2015/16? (Please refer to NHS Standard Contract 2015/16 Service Conditions: 13.2) If so, please share.

Response - The Trust is not aware of this being completed

Re. Caring for patients with a learning disability:

4a Do you have a policy or written guidance on supporting family carers of patients with a learning disability?

Response - No

If so;

v. What is it?

vi. How is it provided to staff?

4b Do you have a procedure in place for unplanned admission of patients with a learning disability? If so, what is it?

Response – Care Pathway for unplanned admissions is contained within the following documents;

Protocol for adult patients with a learning disability in the acute hospital

Isle of Wight Access to Acute Network

Care of a Patient with a Learning Disability in the Acute Hospital

4c How many specialist learning disability staff do you have in post and what are their job titles? If so, how many full-time equivalent posts do you have?

Response -

Job Title	FTE
Assistant Practitioner	1

Assistant Psychologist	1.6
Care Assistant	1
Clinical Psychologist	2.6
Clinical Service Leader	0.4
Comm LD Nurse Assistant	2
Community Learning Disability Nurse	5
Occupational Therapist	0.6
Occupational Therapy Assistant	0.6
LD Nurse	0.8
Team Leader	1
Grand Total	16.6

4d Please will you share the name and contact details of your learning disability lead, if you have one?

Response - Names and contact details of staff constitute personal data as defined within the Data Protection Act 1998 and as such this is exempt from provision under Section 40(2) of the Freedom of Information Act 2000. However, we can advise that responsibility for Learning Disabilities falls within the remit of Shaun Stacey, Chief Operating Officer. Further information regarding the Trust and the Trust Board is readily available on the Trust website: www.iow.nhs.uk

4e How many patients with a learning disability were treated by your trust in 2015/16, 2014/15, 2013/14?

Response

2013/14 - 83

2014/15 - 151

2015/16 - 139

Please Note – Figures are Inpatient discharges from acute and mental health wards for each financial year. This is the number of unique patients. If a patient had more than one discharge within a financial year they would only be counted once.

4f How many patients with a learning disability died within you trust in 2015/16, 2014/15 and 2013/2014?

Response - Having conducted a thorough search we can advise that this information is not recorded by the Isle of Wight NHS Trust.

4g How many of these deaths were investigated by the trust?

Response – All deaths are investigated by the mortality review panel.

The Isle of Wight NHS Trust came into existence on 1 April 2012 and does not hold information prior to this date. If you require information prior to this date, please contact the Department of Health.

Please note that this response does not constitute consent for direct marketing.

The Isle of Wight NHS Trust serves a resident population of 140,000 with a substantial influx of tourists during the summer months. The Trust provides acute, ambulance, community, maternity, mental health services on the Isle of Wight. As the only fully integrated service provider in England with this unique range of services comparisons with other service providers are not always straightforward.

A log of this request will be held on a database by the Trust. All hard copy correspondence relating to this request will be held for one year from the date of this letter, before being confidentially destroyed. A copy of this response will be published on the Trust website.

If you are unhappy about the response you have received, you should write and request the Trust to undertake an internal review of your application. A senior member of staff, not previously involved with your request for information, will undertake this review. If you remain dissatisfied with the response received you may complain to the Information Commissioner at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Please do not hesitate to contact this office if you have any further questions.

Yours faithfully

Freedom of Information Team

