

Ref FOI17 133  
Date 10 July 2017

Dear Sir/Madam

**Request for information under the Freedom of Information Act 2000**

---

Please find below/attached the Isle of Wight NHS Trust's response to your request.

Please provide the following information

**What percentage of referrals to CAMHS services have been rejected or deemed inappropriate in the last financial year for which figures are available and for each of the last five years?**

Response: The CAMHS service does not reject any referrals. All referrals are allocated to a clinician for review/assessment and signposted on to an appropriate service if necessary.

**Please list the top three reasons why referrals are rejected or deemed inappropriate.**

Response: Not applicable

**What is your maximum waiting time in days for CAMHS from a) referral to first appointment and b) referral to start of treatment in the most recent financial year available and for each of the last five years (broken down by cause of referral where data is available)?**

	<i>Max (Weeks)</i>
2014/15	33
2015/16	42
2016/17	22

Response: A new electronic patient record system was introduced in early 2014. We are unable to provide the data requested prior to that time.

**What is your median waiting time in days for CAMHS from a) referral to first appointment and b) referral to start of treatment in the most recent financial year available and for each of the last five years (broken down by cause of referral where data is available)?**

	<i>Median (Weeks)</i>
2014/15	3
2015/16	3
2016/17	2

Response: A new electronic patient record system was introduced in early 2014. We are unable to provide the data requested prior to that time.

**If you collect the above information in weeks please could you state whether your measure of a week is equivalent to seven days? If you collect the information in months please could you state the number of days in each month?**

Response: The measure of a week is equivalent to seven days.

**Do you wish to make any further comments on the issue of waiting times for childrens mental health services?**

Response - This is not a request for 'information held'.

**Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.**

**Please note that this response does not constitute as consent for direct marketing.**

**A copy of this response will be published on the Trust website.**

**We would like to bring to your attention the unique set up of the Isle of Wight NHS Trust which serves a resident population of 140,000 with a substantial influx of tourists during the summer months. The Trust provides acute, ambulance, community, maternity, mental health services on the Isle of Wight. As the only fully integrated service provider in England with this unique range of services comparisons with other service providers are not always straightforward and may result in higher or lower reporting data.**

This letter also confirms the completion of this request. A log of this request will be held on a database by the Trust. All hard copy correspondence relating to this request will be held for one year from the date of this letter, before being confidentially destroyed.

If you are unhappy about the response you have received your first line of action should be to write and request the Trust to undertake an internal review of your application. A senior member of staff, who was not involved with your initial application, will undertake this review. If after this process you are still not satisfied with the response you receive from the Trust you can complain to the Information Commissioner at the following address:

Information Commissioner  
Wycliffe House  
Water Lane

Wilmslow  
Cheshire  
SK9 5AF

Please do not hesitate to contact this office if you have any further questions.

Yours faithfully

Freedom of Information Team