

Ref FOI17 156
Date 12 May 2017

Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find below/attached the Isle of Wight NHS Trust's response to your request.

Please provide the following information

Under the Freedom of Information Act I'd like to obtain some information about the IT surveillance in the Isle of Wight NHS Trust.

Please be kind enough to answer the following questions:

- **Do the IoW Trust monitor the content of the email correspondence going out of the network and within network,**
RESPONSE: No
- **Does the monitoring of the content apply to consultants and other doctors,**
RESPONSE: N/A
- **On how many instances over last year the email have been read (if any)**
RESPONSE: N/A
- **If any monitoring of the content of the emails is happening who is checking the content (reading them) and what is the process of passing this content for a further checks,**
RESPONSE: N/A
- **Who's got the access to monitored emails,**
RESPONSE: N/A
- **What is the procedure applied to decide which emails are subject to monitoring of the content.**
RESPONSE: N/A

Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.

Please note that this response does not constitute as consent for direct marketing.

A copy of this response will be published on the Trust website.

We would like to bring to your attention the unique set up of the Isle of Wight NHS Trust which serves a resident population of 140,000 with a substantial influx of tourists during the summer months. The Trust provides acute, ambulance, community, maternity, mental health services on the Isle of Wight. As the only fully integrated service provider in England with this unique range of services comparisons with other service providers are not always straightforward and may result in higher or lower reporting data.

This letter also confirms the completion of this request. A log of this request will be held on a database by the Trust. All hard copy correspondence relating to this request will be held for one year from the date of this letter, before being confidentially destroyed.

If you are unhappy about the response you have received your first line of action should be to write and request the Trust to undertake an internal review of your application. A senior member of staff, who was not involved with your initial application, will undertake this review. If after this process you are still not satisfied with the response you receive from the Trust you can complain to the Information Commissioner at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Please do not hesitate to contact this office if you have any further questions.

Yours faithfully

Freedom of Information Team