

Ref FOI17 158
Date 3 May 2017

Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find below/attached the Isle of Wight NHS Trust's response to your request.

Please provide the following information

1. What patient administration systems do you use to book patient appointments/attendances for outpatient, inpatients and diagnostics?

DXC Technology formally CSC – CLINiCOM / Patient Centre PAS to book the above with the exception of Radiology which use the CRIS system

2. Do you have plans to replace any of your clinical systems within the next 2 years? If so, which ones.

Not within 2 years

3. What integration software is in place to allow third party applications to interact with trust patient administrations systems/software? What technologies do you support for data exchange?

Rhapsody and Viaduct are the two integration engines we use to integrate data mainly from our PAS and other clinical systems to our EPR

4. Do you use a data warehouse for your activity informatics? If so how often is it uploaded/refreshed?

Yes we use a data warehouse from PAS which is refreshed every 24 hours.

Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.

Please note that this response does not constitute as consent for direct marketing.

A copy of this response will be published on the Trust website.

We would like to bring to your attention the unique set up of the Isle of Wight NHS Trust which serves a resident population of 140,000 with a substantial influx of tourists during the summer months. The Trust provides acute, ambulance, community, maternity, mental health services on the Isle of Wight. As the only fully integrated service provider in England with this unique range of services comparisons with other service providers are not always straightforward.

This letter also confirms the completion of this request. A log of this request will be held on a database by the Trust. All hard copy correspondence relating to this request will be held for one year from the date of this letter, before being confidentially destroyed.

If you are unhappy about the response you have received your first line of action should be to write and request the Trust to undertake an internal review of your application. A senior member of staff, who was not involved with your initial application, will undertake this review. If after this process you are still not satisfied with the response you receive from the Trust you can complain to the Information Commissioner at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Please do not hesitate to contact this office if you have any further questions.

Yours faithfully

Freedom of Information Team

