

Ref FOI17 166
Date 27 April 2017

Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find below/attached the Isle of Wight NHS Trust's response to your request.

Please provide the following information

I would like answers to the following questions in respect of sexual health services provided on the Isle of Wight.

1. How are Sexual Health services funded on the Isle of Wight? **Public health under Local Authority. NHS England for HIV treatment and care.**
2. Are Sexual Health services provided through a contract with the Isle of Wight Public Health Service based at Isle of Wight Council? **Yes**
If so, how was this contract awarded (competitive tender, no competitive bid)? **Current contract has recently gone out to competitive tender and awaiting outcome.**
Are Sexual Health services provided through any other funded routes?
NHS England for HIV treatment and care.
3. Who do you provide Sexual Health services to? **Isle of Wight residents, visitors seen and local PCT cross charged.**
4. What are the names of the staff delivering Sexual Health guidance?
Response - Names of staff constitute personal data as defined within the Data Protection Act 1998 and as such are exempt from provision under Section 40(2) of the Freedom of Information Act 2000. However, we can advise that sexual health falls under the responsibility of Shaun Stacey, Chief Operating Officer. Further information regarding the Trust, its Directors and Services is readily available via the Trust website www.iow.nhs.uk
5. What safeguarding measures are used in recruiting advisors, and how are these safeguarding measures maintained and monitored to ensure that young people are safe?

'advisors' are registered nurses or have public health degree. All dual trained in Sexual and reproductive healthcare. Therefore relevant qualification and personal spec as per job description pertinent to job role. Recruitment process undergoes checks of qualifications, references and DBS checks.

Annual appraisals and mandatory safeguarding training to relevant level undertaken by all staff.

Quarterly safeguarding meetings with the local safeguarding team. Monthly peer review meetings of cases.

Attendance at METRAC meetings.

6. How is the quality of the advice provided measured? How frequently do suitably qualified managers review the quality and nature of advice given?

Annual appraisals and mandatory safeguarding training to relevant level undertaken by all staff.

Quarterly safeguarding meetings with the local safeguarding team. Monthly peer review meetings of cases.

7. What qualifications or experience are staff required to hold and how frequently are these qualifications and experience subject to professional review?

RGN registered with NMC and medics registered with GMC. Dual trained in Sexual and reproductive healthcare.

Annual appraisals, revalidation and registration checked when due for each individual. Accreditation with relevant bodies (i.e FRSH for contraceptive implants and Intrauterine devices as per faculty guidelines).

Mandatory training, peer supervision and teaching updates reviewed monthly.

8. What complaints have been made in respect of advisory services provided since 1993? What are the nature of these complaints and who have these complaints been made against?

2014 regarding Delay in tests. Critical of clinical treatment.

OUTCOME

No obvious delays identified other than patient missing one attendance. Clinicians had wanted to ensure the diagnosis was correct and had prescribed cream to see if lesion would clear once it was established things had not improved a biopsy was undertaken without delay and a diagnosis was obtained.

Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.

Please note that this response does not constitute as consent for direct marketing.

A copy of this response will be published on the Trust website.

We would like to bring to your attention the unique set up of the Isle of Wight NHS Trust which serves a resident population of 140,000 with a substantial influx of tourists during the summer months. The Trust provides acute, ambulance, community, maternity, mental health services on the Isle of Wight. As the only fully integrated service provider in England with this unique range of services comparisons with other service providers are not always straightforward and may result in higher or lower reporting data.

This letter also confirms the completion of this request. A log of this request will be held on a database by the Trust. All hard copy correspondence relating to this request will be held for one year from the date of this letter, before being confidentially destroyed.

If you are unhappy about the response you have received your first line of action should be to write and request the Trust to undertake an internal review of your application. A senior member of staff, who was not involved with your initial application, will undertake this review. If after this process you are still not satisfied with the response you receive from the Trust you can complain to the Information Commissioner at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Please do not hesitate to contact this office if you have any further questions.

Yours faithfully

Freedom of Information Team

