

Ref FOI17 331  
Date 28 September 2017

Dear Sir/Madam

**Request for information under the Freedom of Information Act 2000**

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Please find below/attached the Isle of Wight NHS Trust's response to your request.

Please provide the following information

**Could I please ask for a breakdown of your service's rank structure and associated insignia (if used) or a description of the way in which rank and roles are displayed on officer's uniform within your ambulance service?**

Response - In response to the above Freedom of Information Act 2000 request please find the below breakdown of our Ambulance Service rank and roles which we currently use and display on officers uniforms.



- Clinical Director of Ambulance, Urgent Care and Community Clinical Business Unit (Head of Ambulance)



- Operations Manager for Ambulance and 111
- Head of Emergency preparedness Trust Emergency Planner (Trust Position)



- Service Delivery Manager Operations
- Service Delivery Manager HUB (Ambulance Control)
- Ambulance Clinical and Quality Lead
- Ambulance Resilience and Specialist Operations Manager



- Performance Support Officer (Operations)
- Performance Support Officer (HUB)(Ambulance Control)
- Ambulance Service Driving Instructor
- Clinical Support Officers



- Community Practitioner

**Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.**

**Please note that this response does not constitute as consent for direct marketing.**

**A copy of this response will be published on the Trust website.**

**We would like to bring to your attention the unique status of the Isle of Wight NHS Trust which serves a resident population of 140,000 with a substantial influx of tourists during the summer months. The Trust provides acute, ambulance, community, maternity, mental health services on the Isle of Wight. As the only fully integrated service provider in England with this unique range of services, comparisons with other service providers are not always straightforward.**

This letter also confirms the completion of this request. A log of this request will be held on a database by the Trust. All hard copy correspondence relating to this request will be held for one year from the date of this letter, before being confidentially destroyed.

If you are unhappy about the response you have received your first line of action should be to write and request the Trust to undertake an internal review of your application. A senior member of staff, who was not involved with your initial application, will undertake this review. If after this process you are still not satisfied with the response you receive from the Trust you can complain to the Information Commissioner at the following address:

Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Please do not hesitate to contact this office if you have any further questions.

Yours faithfully

Freedom of Information Team

