

Ref FOI17 360
Date 22 November 2017

Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find below/attached the Isle of Wight NHS Trust's response to your request.

1 Please tell me how many patients waited more than a) 15 minutes b) half an hour c) 45 minutes d) one hour for an ambulance following a red (immediately life threatening) call in 2016/17

2 Please tell me how many patients waited more than a) one hour b) two hours c) three hours d) four hours for an ambulance following a green (not immediately life threatening) call in 2016/17

3 For 2016/17, please provide a breakdown of patients who waited more than four hours for an ambulance following a green call. For each patient, please tell me a) the gender of the patient b) the age of the patient (or a rough age, e.g. in their 40s) c) the nature of the emergency, e.g. broken leg d) the exact response time

4 For 2016/17, please provide a breakdown of patients who waited more than one hour for an ambulance following a red call. For each patient, please tell me a) the gender of the patient b) the age of the patient (or a rough age, e.g. in their 40s) c) the nature of the emergency, e.g. broken leg d) the exact response time

Response – Please see separate spreadsheet for the responses.

The Isle of Wight NHS Trust came into existence on 1 April 2012 and does not hold information prior to this date. If you require information prior to this date, please contact the Department of Health.

Please note that this response does not constitute consent for direct marketing.

The Isle of Wight NHS Trust serves a resident population of 140,000 with a substantial influx of tourists during the summer months. The Trust provides acute, ambulance, community, maternity, mental health services on the Isle of Wight. As the only fully integrated service provider in England with this unique range of services comparisons with other service providers are not always straightforward.

A log of this request will be held on a database by the Trust. All hard copy correspondence relating to this request will be held for one year from the date of this letter, before being confidentially destroyed. A copy of this response will be published on the Trust website.

If you are unhappy about the response you have received, you should write and request the Trust to undertake an internal review of your application. A senior member of staff, not previously involved with your request for information, will undertake this review. If you remain dissatisfied with the response received you may complain to the Information Commissioner at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Please do not hesitate to contact this office if you have any further questions.

Yours faithfully

Freedom of Information Team

