

FOI17 372 Taxi Data

The Isle of Wight Ambulance Service only started sending taxis in August 2016.

Financial year	999 taxi response	111 taxi response	Cost of taxis 111 & 999
2014/15	0	0	£0
2015/16	0	0	£0
2016/17	39	108	£2924

Disposition	2014/15	2015/16	2016/17 999	2016/17 111
DX02			5	41
DX03			1	
DX05			1	1
DX08				1
DX011			1	
dx11				2
DX012			18	
dx12				6
DX014			1	
DX016			5	4
DX25				2
DX028			4	
DX32				2
DX92				1
DX95			1	
DX108			1	1
unknown				47
traumatic injury			1	
TOTAL			39	108

Category	2014/15	2015/16	2016/17 999	2016/17 111
Fall			9	
headache			1	
Joint pain			1	
Abdo pain			1	
GP Urgent			1	
Chest pain			1	
Faint			1	
Choking			2	
Minor bleed			1	
Overdose/poisoning			1	
Traumatic injury			2	
Psychiatric/abnormal behaviour			2	
Social/domestic			1	
With the exception of the above categories, which are recorded centrally, to ascertain the remaining classifications would require manual examination large volumes of individual health records. This would take in excess of 18 hours, and as such would be exempt from provision under Section 12 of the Freedom of Information Act 2000.			15	108
TOTAL			39	108

Clarification of DX codes

- DX02 Attend Emergency Treatment Centre within 1 Hour (Green 4)
- DX03 Attend Emergency Treatment Centre within 4 Hours (Green 4)
- DX05 To contact a Primary Care Service within 2, 6, 12 Or 24 Hours (Green 4)
- DX08 To contact a Primary Care Service within 2, 6, 12 Or 24 Hours (Green 4)
- DX011 Emergency Ambulance Response (Red 2)
- dx11 Speak to a Primary Care Service within 1, 2, 6, 12 Or 24 Hours (Green 4)
- DX012 Emergency Ambulance Response (Green 2)
- dx12 Speak to a Primary Care Service within 1, 2, 6, 12 Or 24 Hours (Green 4)
- DX014 Speak to a Primary Care Service within 1, 2, 6, 12 Or 24 Hours (Green 4)
- DX016 Non-emergency Ambulance Response (Green 4 locally determined)
- DX25 Assistance is being dispatched to arrive within 4 hours (Green 4)
- DX028 Assistance is being dispatched to arrive within 1 hour (Green 4)
- DX32 Speak to a Clinician from our service Immediately (Green 3)
- DX92 Attend Emergency Treatment Centre within 1 hour for Mental Health Crisis Intervention (Green 4)
- DX95 This call is closed with no further action required wrong service called (Green 4)
- DX108 The call is closed with no further action needed (Green 4)