

Ref FOI17 372
Date 1 November 2017

Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find below/attached the Isle of Wight NHS Trust's response to your request.

I have attached an example of one ambulance trust to give you an idea of how we would like the data returned to us. NB the example included is calendar year and not financial we would like the data in financial year.

- 1. How many taxis* have been sent out to patients who have dialed 999 in your trust last three financial years (2014/15, 2015/16, 2016/17)?**

(Please include breakdown of the 'chief complaints' for each year, for example 'Choking' 'Call Escalated to a red' etc – or in other words what type of patient the taxis sent out were to? For example, a patient with life-threatening injuries. How many for each category of patient, broken down by that category).

Response – see attached taxi information

- 2. How many paramedic vehicles** have been sent out to patients who have dialed 999 in your trust last three financial years (2014/15, 2015/16, 2016/17)?**

Response - The Isle of Wight NHS Trust does not have the ability to separate out just the **Paramedic Vehicle responses, by source of call (111/999) Some of the responses may have been a First Responder as opposed to being a paramedic vehicle. The figures attached would include *ALL responses for calls received electronically in the Computer Aided Dispatch from 111/Adastra*

2014/15 – 6368

2015/16 – 6570

2016/17 - 8570

3. How many taxis have been sent out to patients who have dialed 111 in your trust in the last three financial years (2014/15, 2015/16, 2016/17)?

Response – see attached taxi information

4. How many paramedic vehicles have been sent out to patients who have dialed 111 in your trust last three financial years (2014/15, 2015/16, 2016/17)?

Response –

2014/15 – 5886

2015/16 – 6475

2016/17 - 8187

5. (Relates to question 1) How much did the trust spend on taxis in relation to 999 calls in the last three financial years (2014/15, 2015/16, 2016/17)?

Response – see attached taxi information

6. (Relates to question 1) How much did the trust spend on taxis in relation to 111 calls in the last three financial years (2014/15, 2015/16, 2016/17)?

Response – see attached taxi information

7. Is there any other vehicle, other than a trust vehicle that has been used to ferry patients after a 999 call, e.g helicopter, public transport bus etc,? If so please supply details...

Response – Helimed and Coastguard Helicopters also used.

***Taxi meaning :cab/mini-cab/private-hire etc**

****Paramedic**

The Isle of Wight NHS Trust came into existence on 1 April 2012 and does not hold information prior to this date. If you require information prior to this date, please contact the Department of Health.

Please note that this response does not constitute consent for direct marketing.

The Isle of Wight NHS Trust serves a resident population of 140,000 with a substantial influx of tourists during the summer months. The Trust provides acute, ambulance, community, maternity, mental health services on the Isle of Wight. As the only fully integrated service provider in England with this unique range of services comparisons with other service providers are not always straightforward.

A log of this request will be held on a database by the Trust. All hard copy correspondence relating to this request will be held for one year from the date of this letter, before being confidentially destroyed. A copy of this response will be published on the Trust website.

If you are unhappy about the response you have received, you should write and request the Trust to undertake an internal review of your application. A senior member of staff, not previously involved with your request for information, will undertake this review. If you remain dissatisfied with the response received you may complain to the Information Commissioner at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Please do not hesitate to contact this office if you have any further questions.

Yours faithfully

Freedom of Information Team