

Ref FOI17 411
Date 10 November 2017

Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find below/attached the Isle of Wight NHS Trust's response to your request.

1. How much money has your trust spent on debt-collection services over the last three financial years?

Please provide this information broken down by financial year for 2014-15, 2015-16, and 2016-17.

Response – The amounts spent on debt collection was as follows:-

2014/15	£3,351
2015/16	£5,411
2016/17	£3,183

2. For the same three financial years, please state how much money was collected by these debt-collection services?

Please break down by the same years as above.

Response – The amounts collected was as follows:-

2014/15	£13,939
2015/16	£10,788
2016/17	£5,609

3. At the end of the financial year, what was the largest outstanding debt owed by a single patient? (to clarify, this question refers only to individuals, not companies). Please provide the sum, and state whether the patient was a British patient who had undergone private treatment, or a patient from overseas. Please state what services treatment they received.

Response

At the end of 16/17 the largest debt owed by an individual was £2,845 and was a British patient who had undergone private treatment.

If you cannot provide the information requested in questions two and/or three, please just provide the information requested in question one.

The Isle of Wight NHS Trust came into existence on 1 April 2012 and does not hold information prior to this date. If you require information prior to this date, please contact the Department of Health.

Please note that this response does not constitute consent for direct marketing.

The Isle of Wight NHS Trust serves a resident population of 140,000 with a substantial influx of tourists during the summer months. The Trust provides acute, ambulance, community, maternity, mental health services on the Isle of Wight. As the only fully integrated service provider in England with this unique range of services comparisons with other service providers are not always straightforward.

A log of this request will be held on a database by the Trust. All hard copy correspondence relating to this request will be held for one year from the date of this letter, before being confidentially destroyed. A copy of this response will be published on the Trust website.

If you are unhappy about the response you have received, you should write and request the Trust to undertake an internal review of your application. A senior member of staff, not previously involved with your request for information, will undertake this review. If you remain dissatisfied with the response received you may complain to the Information Commissioner at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Please do not hesitate to contact this office if you have any further questions.

Yours faithfully

Freedom of Information Team