

Ref FOI17 432
Date 20 November 2017

Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find below/attached the Isle of Wight NHS Trust's response to your request.

1. Following the changes to NHS Protect in April 2017 do you still have access to an accredited local security management specialist?

Response - Yes

If yes, are they directly employed or support accessed as part of a contract?

Response – They are directly employed by the Isle of Wight NHS Trust

If no, how is your board assured of maintaining security standards?

Response – This is not applicable.

2. Please provide in the table below information about aggression and violence incidents for the financial years April 2014 – March 2015, April 2015 – March 2016, April 2016 – March 2017. Please note all non-physical assaults would include all incidents of aggression and violence that did not result in physical contact i.e. verbal, racial abuse etc.

a	b	c	d	e	f
Year	Total number of incidents reported in each year in your risk management system	Physical Assault as per NHS Protect definition and as would have been provided in previous annual submission	Non-Physical Assault	Total Aggression and Violence Incidents = sum of column c & d	% of aggression and violence incidents in relation to total number of incidents = column e divided by column b x 100
April 2014 – March 2015	6794	91	256	347	5.1%
April 2015 – March 2016	7714	125	226	351	4.5%
April 2016 – March 2017	8549	199	300	499	5.8%

3. For the physical assault numbers above please break down by the actual impact recorded for each incident in the table below. If your grading of actual impact is different to that defined below, please match to the nearest descriptor from your risk management system.

Year	Physical Assault Actual Impact	
April 2014 – March 2015	No Harm	14
	Low Harm	57
	Moderate Harm	14
	Severe Harm	6
	Catastrophic Harm	0
	Total	91
April 2015 – March 2016	No Harm	28
	Low Harm	89
	Moderate Harm	8
	Severe Harm	0
	Catastrophic Harm	0
	Total	125
April 2016 – March 2017	No Harm	48
	Low Harm	137
	Moderate Harm	14
	Severe Harm	0
	Catastrophic Harm	0
	Total	199

4. For the physical assaults number above, please indicate in the table below how many incidents were classified as serious and investigated in line with the NHS England Serious Incident Framework.

Year	Physical Assault - Serious Incidents
April 2014 – March 2015	1
April 2015 – March 2016	0
April 2016 – March 2017	0

5. For the physical assaults numbers detailed in table 2, please break down the number in the table below by the staff group. –

Response – The Trust does not capture the requested information about staff groups against incidents recorded. To create this information would take in excess of 18 hours, and as such would exceed the Appropriate Limit and be exempt from provision under Section 12 of the Freedom of Information Act 2000. We are unable to suggest a means by which your request could be refined to bring it under the appropriate limit. The Trust has a duty to be helpful, so we have provided a spreadsheet containing the nearest available information within the scope of your request.

Year	Staff Group	
April 2014 – March 2015	Healthcare assistants and other support staff	
	Nursing, Midwifery and Health Visiting staff	
	Nursing Midwifery and Health Visiting learners	
	Total	
April 2015 – March 2016	Healthcare assistants and other support staff	
	Nursing, Midwifery and Health Visiting staff	
	Nursing Midwifery and Health Visiting learners	
	Total	
April 2016 – March 2017	Healthcare assistants and other support staff	
	Nursing, Midwifery and Health Visiting staff	
	Nursing Midwifery and Health Visiting learners	
	Total	

Please note that this response does not constitute consent for direct marketing.

The Isle of Wight NHS Trust serves a resident population of 140,000 with a substantial influx of tourists during the summer months. The Trust provides acute, ambulance, community, maternity, mental health services on the Isle of Wight. As the only fully integrated service provider in England with this unique range of services comparisons with other service providers are not always straightforward.

A log of this request will be held on a database by the Trust. All hard copy correspondence relating to this request will be held for one year from the date of this letter, before being confidentially destroyed. A copy of this response will be published on the Trust website.

If you are unhappy about the response you have received, you should write and request the Trust to undertake an internal review of your application. A senior member of staff, not previously involved with your request for information, will undertake this review. If you remain dissatisfied with the response received you may complain to the Information Commissioner at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Please do not hesitate to contact this office if you have any further questions.

Yours faithfully

Freedom of Information Team