

Ref FO17 444
Date 27 December 2017

Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find below/attached the Isle of Wight NHS Trust's response to your request.

Do you use Digital dictation within your organization? If yes please could you answer the following questions?

- 1. The name of the Digital dictation solution you use?**
- 2. The name of the supplier of this system?**
- 3. The procurement method that was used to obtain this system i.e. what framework?**
- 4. The current contract status and procurement intentions, are you in procurement or have you already procured?**
- 5. Your current contract start date?**
- 6. Your current end data?**
- 7. Are you looking to renew this system?**
- 8. The total contract Value?**
- 9. Do you have mobile access to this system yes or no**

Response – To answer questions 1-9 above, no the Isle of Wight NHS Trust do not have digital dictation.

Do you use Voice recognition within your organization?

Response - Yes

If yes please could you answer the following questions?

- 1. The name of the Voice recognition solution you use?**

Response - Dragon Medical

- 2. The name of the supplier of this system?**

Response – Nuance

- 3. The procurement method that was used to obtain this system i.e. what framework?**

Response - Direct tender awarded as Nuance were the only identified supplier of a server based medical speech recognition solution.

4. The current contract status and procurement intentions, are you in procurement or have you already procured?

Response – The Trust has no plans to change currently.

5. Your current contract start date?

Response - 01/11/2016

6. Your current end data?

Response - Licences and hardware are purchased with an ongoing service and maintenance contract for the equipment.

7. Are you looking to renew this system?

Response – No, the Trust is not looking to renew this system.

8. The total contract Value?

Response - Initial costs including licences, hardware, implementation and project management etc £38,000 ex VAT. In addition there is an ongoing annual support and maintenance £4,300 ex VAT.

9. Do you have mobile access to this system?

Response – No, the system does not currently have mobile access.

Please note the Isle of Wight NHS Trust came into existence on the 1.4.12 therefore we do not hold information prior to this date. If you require information prior to this date please contact the Department of Health.

Please note that this response does not constitute as consent for direct marketing.

A copy of this response will be published on the Trust website.

We would like to bring to your attention the unique status of the Isle of Wight NHS Trust which serves a resident population of 140,000 with a substantial influx of tourists during the summer months. The Trust provides acute, ambulance, community, maternity, mental health services on the Isle of Wight. As the only fully integrated service provider in England with this unique range of services, comparisons with other service providers are not always straightforward.

This letter also confirms the completion of this request. A log of this request will be held on a database by the Trust. All hard copy correspondence relating to this request will be held for one year from the date of this letter, before being confidentially destroyed.

If you are unhappy about the response you have received your first line of action should be to write and request the Trust to undertake an internal review of your application. A senior member of staff, who was not involved with your initial application, will undertake this review. If after this process you are still not satisfied with the response you receive from the Trust you can complain to the Information Commissioner at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow

Cheshire
SK9 5AF

Please do not hesitate to contact this office if you have any further questions.

Yours faithfully

Freedom of Information Team