Learning Disability Liaison Nurses

October 2017
Review due October 2019
Appointments

The liaison nurse will make sure that:

- You get all the information you need
- Your appointment is long enough

Communication

The liaison nurse can

- Help explain things that might be confusing
- Help you say what you want
- This may mean using symbols, photos or signing as well as talking

Helping in hospital

The liaison nurse will work with:

- You
- Carers
- Parents
- Hospital staff
- Community nurses
- Social workers

Help with your visit

The liaison nurse will make sure that:

- You get all the information you need
- The hospital staff get all the information they need to care for you
- You can visit the hospital before your treatment

Helping with your feelings

The liaison nurse can help you talk about how you feel

- Ill
- Pain
- Scared

Helping you in hospital

The liaison nurse will make sure that:

- You get all the information you need
- Your appointment is long enough
Helping you

If you stay in hospital

The liaison nurse will make sure that:

- You get all the information you need
- The hospital staff get all the information they need to care for you
- You can visit the hospital before your treatment

With your visit

The liaison nurse will work with:

- You
- Carers
- Parents
- Hospital staff
- Community nurses
- Social workers

Communication

The liaison nurse can:

- Help explain things that might be confusing
- Help you say what you want
- This may mean using symbols, photos or signing as well as talking

How you feel

The liaison nurse can help you talk about how you feel

- Ill
- Pain
- Scared
Your liaison nursing team are:

**Steven Reynolds**, liaison nurse and **Nick Furmidge**, assistant practitioner

You can telephone the liaison team if you need support in hospital on **822099 ext. 5478** between 8.00am to 4.00pm Monday to Friday;

or mobile: **07795 121 674**;

or email: **LDLiaisonTeam@iow.nhs.uk**

**If you have any queries or concerns about the content of this leaflet please call (01983) 524081 and ask to speak to the relevant department.**

If you require this leaflet in another language, large print or another format, please contact the PALS Team, telephone **01983 534850**, who will advise you.

**We Value Your Views On Our Service**

If you wish to comment on the care which you, your relative or friend has received, we will be pleased to hear from you. Please speak to the person in charge of the ward, clinic or service in the first instance or ask them to contact the PALS Team. If you wish to contact them directly, telephone on **01983 534850**.

Alternatively you may prefer to write to:

Chief Executive  
Isle Of Wight NHS Trust  
St Mary’s Hospital  
Newport, Isle of Wight, PO30 5TG

You can also share any concerns you have about our services with the Care Quality Commission (CQC) on **03000 61 61 61** or at **enquiries@cqc.org.uk**

All NHS sites are no smoking areas.

If you would like help and advice to stop smoking please call: Freephone 0800 169 0 169 to talk to the NHS Smoking Helpline.

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