



Isle of Wight
NHS Trust

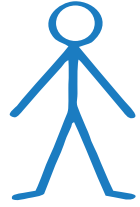


Learning Disability Liaison Nurses



October 2017
Review due October 2019

Who needs a liaison nurse?



- The liaison nurse is for people with learning disabilities.

When might you need a liaison nurse?

- If someone you are caring for is going into hospital for an outpatient appointment.
- If someone you are caring for is going into hospital to stay.
- If you feel this person needs extra support to go into hospital.

What the liaison nurse will do

- Make sure you and the person you care for have access to all the information you need about the treatment.
- Inform the hospital staff of any special arrangements required for the appointment, treatment or stay in hospital.
- Make sure the hospital staff have all the information they need to care for the person effectively.
- Co-ordinate arrangements between you, the person you are caring for, the community nurse and the hospital.

What the liaison nurse won't do

- Replace your community nurse or social worker.
- Speak for the person you care for.
- Make decisions for the person you care for.
- Stay with the person whilst they are in hospital.
- De-skill people who don't need support.

Why is there a liaison nurse?

- Nationally, adults with learning disabilities have found it difficult to access health services, in the same way as other patients.
- Users and carers have highlighted and identified the difficulty.
- The Isle of Wight NHS Trust is committed to equality for all.
- We wish to continue our successes by working in partnership.



Your liaison nursing team are:

Steven Reynolds, liaison nurse and
Nick Furmidge, assistant practitioner

You can telephone the liaison team if you need support in hospital on **822099 ext. 5478** between 8.00am to 4.00pm Monday to Friday;

or mobile: **07795 121 674**;

or email: **LDLiaisonTeam@iow.nhs.uk**

If you have any queries or concerns about the content of this leaflet please call (01983) 524081 and ask to speak to the relevant department.

If you require this leaflet in another language, large print or another format, please contact the PALS Team, telephone **01983 534850**, who will advise you.

We Value Your Views On Our Service

If you wish to comment on the care which you, your relative or friend has received, we will be pleased to hear from you. Please speak to the person in charge of the ward, clinic or service in the first instance or ask them to contact the PALS Team. If you wish to contact them directly, telephone on **01983 534850**.

Alternatively you may prefer to write to:

Chief Executive
Isle Of Wight NHS Trust
St Mary's Hospital
Newport, Isle of Wight, PO30 5TG

You can also share any concerns you have about our services with the Care Quality Commission (CQC) on **03000 61 61 61** or at **enquiries@cqc.org.uk**

All NHS sites are no smoking areas.

If you would like help and advice to stop smoking please call: Freephone 0800 169 0 169 to talk to the NHS Smoking Helpline.