

# **Medicine for Members**

## **Monday November 6<sup>th</sup> 2017**

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**Deputy Medical Director**



*Open*

7

DAYS

A WEEK

# Aim of this session:

1. To explain the national /regional background
2. Implications for CCGs, Acute Trusts and STPs
3. Where is the Trust's baseline?
4. Importance for our health economy
5. To discuss ideas for how to involve you and other Isle of Wight patients/residents to have your say
6. To understand your experiences and expectations about care on weekends and services outside of normal office hours



# What it is about?

## What it IS:

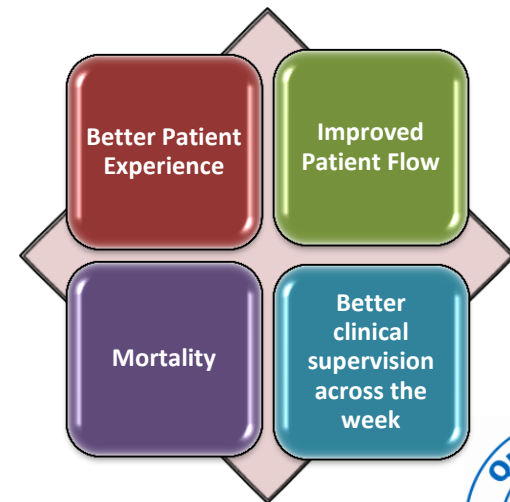
Government priority for acute hospitals and Primary Care GP services:

Patients admitted to hospitals as an emergency will have access to the same high quality care consultant review and diagnostic tests and emergency interventions seven days a week

## What it IS NOT:

Planned hospital care at the weekend

Hospitals don't have to provide all of the 7 day services, they can be offered as part of a formal network agreement i.e. Portsmouth or Southampton/ wider STP



# Focus on acute hospitals the clinical standards

There are 10 standards; 4 of these have to be implemented by 2020 as a priority

- **Standard 2: Time to consultant review**
- **Standard 5: Access to diagnostics**
- **Standard 6: Access to consultant directed interventions**
- **Standard 8: Ongoing review by senior decision makers**

Every six months the organisation takes part in a national NHS survey. We review patients' case notes to see if the standards are being met

In March we found that we do not meet any of these standards fully at present (nor does anybody else)

- **Standard 2: Time to consultant review in 14 hours-68% of patients-but a significant improvement in 6 months**
- **Standard 5: Access to diagnostics-we provide some but not all tests - No Echo and MRI**
- **Standard 6: Access to consultant directed interventions-we don't currently have formal arrangements for all of these**
- **Standard 8: On-going review by senior decision makers-not always provided at weekends-but improving**



# For me this is about....Safety and Flow

- Emergency 4 hr standard ensures basic safety and flow of acute patients into hospital
- What happens after this is of real importance as otherwise.....

The blockage gets



Moved further down

# Priorities for the Trust

1. Agree and be clear what needs to be provided for Island residents:
  - Discussions with commissioners
  - Views of patients and residents
  - Alignment with Trust's (and other bodies – i.e regulators) other priorities and objectives. This is a big goal which affects most of what we do currently, and in future
  - Safety and Sustainability is equally important
2. What we need to do to achieve and sustain the priority standards:
  - Workforce/ Job Planning/ Staff rotas
  - Built formal agreements where necessary
  - Improve documentation (checklists)
  - Implement pathways
  - Change policies (working practices/ best clinical practice)



# Successes 2017

- Increased stakeholder engagement and more ownership of the audit.
- We have improved some of our paperwork and electronic data collection tools
- 7 day services is now aligned with the Integrated Improvement Framework. This is the tool we use whilst we are in special measures to deliver and measure progress. We have achieved several milestones:
  - Logistics and paperwork
  - Diagnostic imaging- Ultrasound & MRI- ECHO is next
  - Plan for ‘SAFER’ roll out developed
  - MAU (Medical and non medical staffing) position paper prepared by the department and signed off by the CBU





# The way ahead- Journey to 2020

- Align with future trust strategy
- Align with final outcome of ASR
- Align with trust Financial Recovery plans
- Align with Urgent Care Improvement Plan
- Patient survey
- Produce a formal 7 day specific delivery and workforce framework



# Some questions for members to think about...

- What do you think is working well seven days a week?
- How do you think we could improve our acute hospital services at the weekend and out of hours?
- How could we best find what views patients and residents on the island have regarding 7 day services?



# Thanks for your attention

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