



Acute Services Redesign

Acute Services Review clinical workshop: conclusions (April 2019)



Core services that are **CLINICALLY ESSENTIAL** to be provided on the island

- 24/7 ED (as a front door to the below services)
- Liaison psychiatry to support ED
- Acute general medicine
- Frailty service including comprehensive geriatric assessment
- Acute gynaecology opinion and assessment
- Acute T&O opinion and assessment plus treat low velocity fractures and #NOF
- Emergency general surgery
- L3 critical care
- Anaesthetics
- Emergency imaging (CT, ultrasound, Echo, MRI). Reporting for ultrasound only.
- Labs and blood bank

For pregnant women and neonates

- Acute obstetric opinion and assessment capability
- Consultant led obstetrics
- Midwife-led delivery and immediate postnatal care
- SCBU with ability to resuscitate critically ill babies
- Obstetric ultrasound

For children

- Resuscitation of critically ill children
- Acute paediatric opinion and assessment
- Capability to manage CAMHS
- Capacity to undertake emergency paediatric surgery on over 5s

Services where further discussion is needed

- ENT
- Emergency endoscopy
- Stroke

Access to:

- Patient transfer/retrieval team
- Clinical haematology
- Interventional radiology
- Urology

IoW Trust CQC ratings have deteriorated over the last four years



IoW Trust

CQC Domain	CQC rating 2014	CQC rating 2016	CQC rating 2018
Overall rating	Requires Improvement	Inadequate	Inadequate
Safety	Requires Improvement	Inadequate	Inadequate
Effective	Requires Improvement	Requires Improvement	Requires Improvement
Caring	Good	Good	Good
Responsive	Requires Improvement	Inadequate	Requires Improvement
Well-led	Requires Improvement	Inadequate	Inadequate

IW Trust CQC ratings have deteriorated significantly since 2014

Acute

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- Themes from the 2018 CQC report:
- Safety systems were found to be not fit for purpose, or were not implemented sufficiently
- Care and treatment does not always reflect or meet best practice
- Although there had been some improvement in well-led and it was too early for the overall rating to change

An inspection was undertaken recently and the results from this will be available in September

2018 CQC outcomes for acute services

Inadequate

- Urgent and emergency services
- Medical care

Requires improvement

- Surgery
- Maternity
- Gynaecology
- Acute children and young people
- Diagnostic imaging

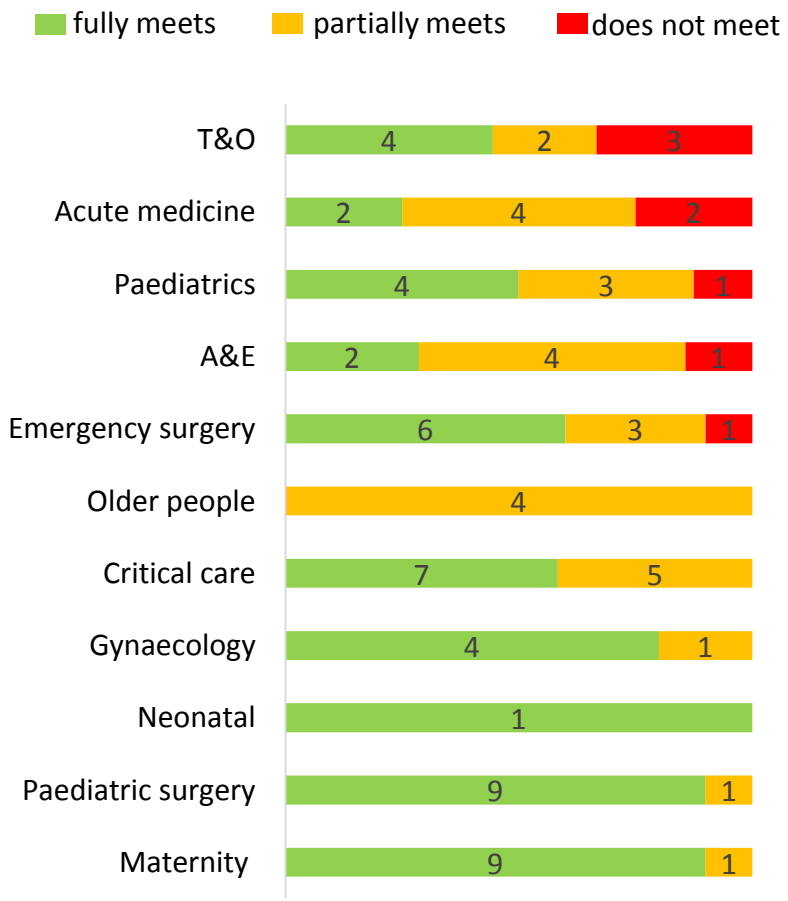
Good

- Critical care
- Outpatients

A clinical audit completed by members of staff found that neonatology is the only loWT service meeting all quality standards



Isle of Wight Trust (IoWT)



Weekend services are not available for all specialities

- Limited access physiotherapy and OT at the weekends
- Access to children’s mental health services are not available 24 hours a day 7 days a week
- 7-day early pregnancy assessment service not always available

There is a lack of capacity in the workforce

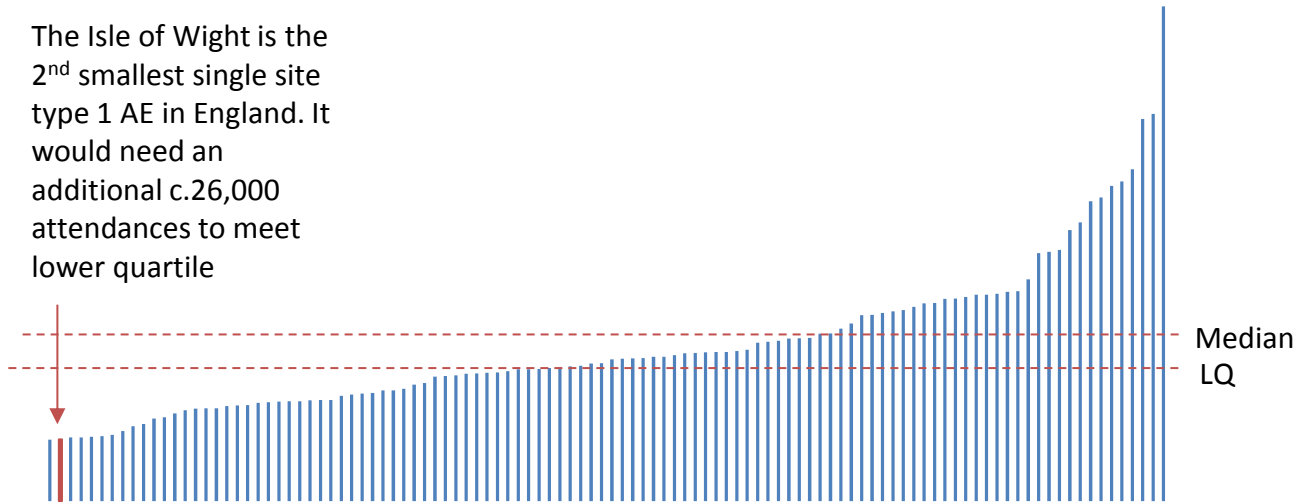
- Scale of service and workforce constraints mean that consultants from other specialities cannot commit sessions dedicated to acute medicine on the AAU
- IoWT only have A&E consultant cover 8am to 8pm Mondays to Fridays and 10am to 4pm on Saturdays and Sundays. There is a need for additional consultants to achieve a compliant rota but recruitment has proved difficult.
- There is no 24/7 on site senior support from general surgery and orthopaedics at IoWT
- IoWT is unable to deliver twice daily ward rounds due to consultant capacity

Notes: numbers represent the number of standards that apply to each category
 Source: Trust data, Carnall Farrar, clinical standards audit (2019)

The majority of services at the IoWT are subscale

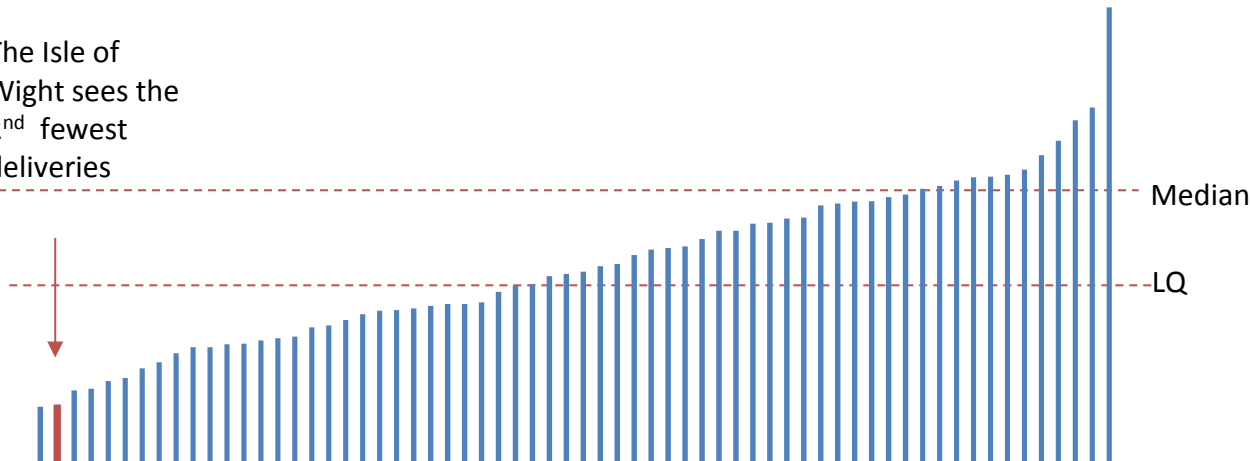
Type 1 single site Trust A&E attendances by Trust, 2018/19

The Isle of Wight is the 2nd smallest single site type 1 AE in England. It would need an additional c.26,000 attendances to meet lower quartile



Deliveries by Trust, 2017/18

The Isle of Wight sees the 2nd fewest deliveries



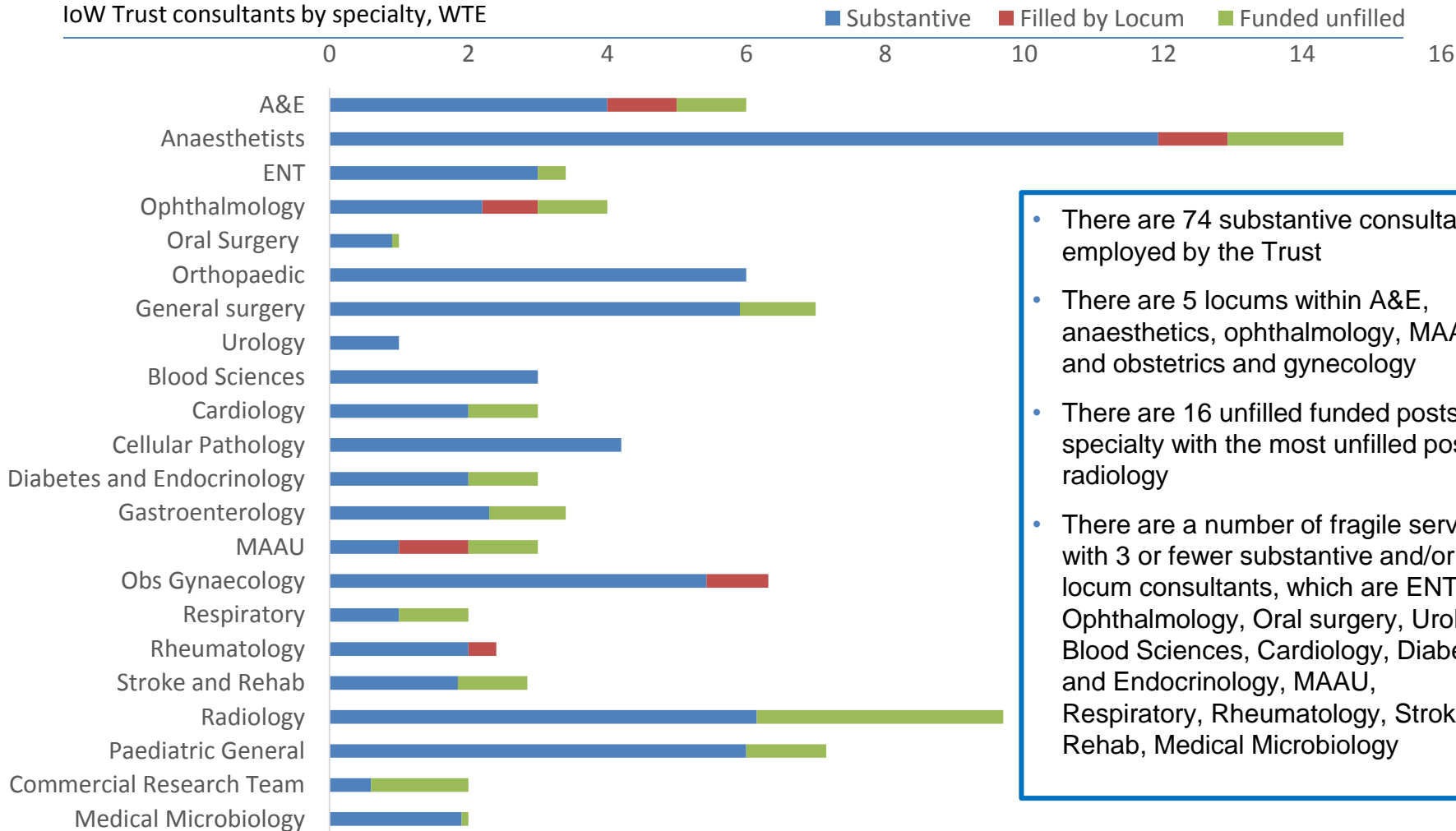
SOURCE: HED data 208/19

- Many services at the IoWT are classified as subscale
- In respect to district general hospitals, the Trust is the second smallest type one A&E in the country, third smallest provider of non-elective surgery and second smallest provider of elective surgery
- The Trust sees the second fewest deliveries for a single site Trust in England

There are numerous fragile services with three or fewer consultants including many crucial to running a safe ED such as stroke, cardiology, ENT and urology



IoW Trust consultants by specialty, WTE



- There are 74 substantive consultants employed by the Trust
- There are 5 locums within A&E, anaesthetics, ophthalmology, MAAU and obstetrics and gynecology
- There are 16 unfilled funded posts, the specialty with the most unfilled posts is radiology
- There are a number of fragile services with 3 or fewer substantive and/or locum consultants, which are ENT, Ophthalmology, Oral surgery, Urology, Blood Sciences, Cardiology, Diabetes and Endocrinology, MAAU, Respiratory, Rheumatology, Stroke and Rehab, Medical Microbiology

SOURCE: IW Trust TB Month 11; Acute workforce identified used code group 4.