

Food following the operation is provided but if your child has any special dietary needs or any particular favourite food, you may wish to bring this with you on the day. It must be clearly named and can be kept in the refrigerator on the ward.

Food and drink on the ward once your child is back from theatre is at discretion of the nurse in charge.

We do **not** allow food or drinks for parents on the ward whilst children are fasting but we do have a parent's room, which has tea and coffee making facilities.

Home

When your child is well enough, you will all be allowed to go home. If your child requires an overnight stay, you will be transferred to the main Children's Ward.

As your child has had a general anaesthetic, they will need to rest the next day at home. The time off school or other activities may be longer, depending on the operation your child has had.

We hope this has answered some of the questions you may have had with regards to the day.

If you have any further queries or concerns, please contact us on:

Children's Day Ward telephone: **(01983) 552093**

Please use this space for your own notes

If you have any queries or concerns about the content of this leaflet please call (01983) 524081 and ask to speak to the relevant department.

If you require this leaflet in another language, large print or another format, please contact the PALS Team, telephone **01983 534850**, who will advise you.

Valuables should not be brought into the hospital. If patients have to bring in valuable items they should ask a nurse to store them safely and request a receipt for the items. You may not be able to have the valuable items returned if the time of discharge from hospital is out of hours.

We are sorry but the Trust cannot accept responsibility for loss or damage to items not given for safe keeping.

You can get further information on all sorts of health issues online at: **www.nhs.uk**

For Health advice and out of hours GP service please call the NHS 111 service on: **111**

We Value Your Views On Our Service

If you wish to comment on the care which you, your relative or friend has received, we will be pleased to hear from you. Please speak to the person in charge of the ward, clinic or service in the first instance or ask them to contact the PALS Team. If you wish to contact them directly, telephone on **01983 534850**.

Alternatively you may prefer to write to:

Chief Executive
Isle Of Wight NHS Trust
St Mary's Hospital
Newport, Isle of Wight, PO30 5TG

You can also share any concerns you have about our services with the Care Quality Commission (CQC) on **03000 61 61 61** or at **enquiries@cqc.org.uk**

All NHS sites are no smoking areas.

If you would like help and advice to stop smoking please call: Freephone 0800 169 0 169 to talk to the NHS Smoking Helpline.

Patient Information Leaflet

Children's Day Ward

Produced by:
Children's Ward

Date: October 2015
Review due: October 2018

If you are unable to read this leaflet because English is not your first language, please ask someone who speaks English to telephone PALS on 01983 534850 for further information and help.

Polish:

Jeśli nie jesteś w stanie przeczytać tej ulotki bo angielski nie jest pierwszym językiem, poproś kogoś, kto mówi po angielsku, o kontakt telefoniczny z (PALS 01983 534850) aby uzyskać więcej informacji i pomoc

Russian:

Если вы не можете прочитать этот буклет на английском языке потому что не является первым языком, пожалуйста, попросите кого-нибудь, кто говорит на английском языке для телефонного (PALS 01983 534850) для получения дополнительной информации и помощи

Turkish:

Eğer İngilizce ana diliniz değilse, çünkü bu broşürü okumak için yapamıyorsanız, daha fazla bilgi için 01983 534850 üzerinde PALS telefon İngilizce bilen birine sormak ve yardım lütfen

Bulgarian:

Ако не сте в състояние да прочетете тази листовка, тъй като английският не е първи език, попитайте някой, който говори английски, за да телефонирам (PALS на 01983 534850) за повече информация и помощ

Czech:

Pokud nejste schopni přečíst tuto příbalovou informaci, protože angličtina není vaším rodným jazykem, zeptejte se někoho, kdo mluví anglicky na telefonní PALS na 01983 534850 pro další informace a pomoc

Bengali:

আপনি ইংরেজি আপনার প্রথম ভাষা না থাকার কারণে এই লফিলটে পড়তে অক্ষম হন, তাহলে আরও তথ্যের জন্য 01983 534850 নভেগেশন PALS টেলিফোনে বা ইংরেজি কথা কড়ে জিজ্ঞাসা করুন এবং সাহায্য করুন

Welcome to Children's Day Ward

Your child will be spending the day with us on the Children's Day Ward when they attend for their planned operation. We want both you and your child to have an experience that is as pleasant and comfortable as possible.

This leaflet aims to outline various considerations and instructions to allow the day to run as smoothly as possible for you all. Much of the following will have been discussed at your pre-assessment appointment, (Saturday Club) and this leaflet is designed as a written reminder.

Arrival times

If the operation is scheduled for the morning, you are asked to arrive at 7:30am.

If the operation is to be carried out on in the afternoon, you should arrive at 11:30am.

The latest time your child may eat or drink will depend on the operation time and more specific information will be given to you when you attend the Saturday Club appointment.

Car parking

There is a concessionary parking rate offered to those attending Children's Ward. You are advised to purchase a £1:50 ticket on arrival. Please bring the ticket to the nurse in charge, who will then issue a permit with your car registration number.

The ticket and permit may then be displayed on your dashboard and covers you for a whole 24 hour period.

Consent

The child **must** be accompanied on the day by the **adult who has legal responsibility** for them. A consent form for the operation needs to be signed prior to the surgery being carried out.

If there are any queries or concerns with regards to this, you are asked to speak with a member of staff before the day.

Attendants

As the Day Ward can be busy at times, we do ask that **no more than two adults** come with the child on the day.

Please **do not bring siblings**. If there are particular circumstances, (e.g. breastfeeding mothers) please discuss with staff before the day.

Medication

Unless you have been given any prior instructions regarding your child regular prescribed medication, please speak to the nurse in charge or on-call for advice. Some medication has to be taken with food, so if this makes it difficult on the day, you should ask a member of staff who will advise you, as fasting times must be considered.

If your child requires a drink to take their medication it should be given at a time they are still able to have a drink.

Any medication that your child requires following their operation will be given to you prior to you going home.

Comforts

We want your child to feel as much at home as possible during their time on the Day Ward. We suggest that you may like to bring pyjamas, a dressing gown and any favourite teddy/toy that your child may have, (a special teddy is welcome to go to theatre as well!)