

Patient Information Leaflet

Supervision of Midwifery
(Supporting women's choices in childbirth)

Produced by:
Maternity department



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If you require this leaflet in another language, large print or another format, please contact the Quality Team, telephone 01983 534850, who will advise you.

As you come into contact with Isle of Wight Maternity Services you will meet Midwives in both the community and hospital setting.

All Midwives are trained professionals who aim to provide the support you require throughout your pregnancy and birth of your baby.

However, you may at some time, need additional advice or support beyond contact with your regular midwife. You may want to discuss an issue about your care during pregnancy or birth experience.

This may be where a Supervisor could help.

Who are Supervisors of Midwives?

We are experienced Midwives who have undertaken further training in order to promote higher standards of care to our clients.

We are part of a national group with links to the Nursing and Midwifery Council and have nationally agreed aims.



Supervisors aim to:

- Provide information on services available for women locally, to ensure choice and individualised high quality care.
- Listen to any queries, concerns or suggestions you may have regarding the maternity service and your birth experience.
- Promote a positive experience for all women and their families.

How could a Supervisor help me?

We will listen to your concerns and queries and then do our best to work safely through any difficulties in order to provide a positive outcome that meets your needs.

This may be by:

- Providing more specific information for your individual circumstances
- Contacting other support services that may be able to help you
- Talking through previous birth experiences to reduce worries for the future
- Giving you advice on your birth choices and options

We also listen to any suggestions and compliments you may have about your maternity care.

Our aim is to continually improve our service by listening to what women and their families tell us about their experiences.

How do I contact a Supervisor?

If you would like to talk to someone, please contact a Supervisor of Midwives via the Maternity unit.

Telephone numbers:

Direct lines **(01983) 534392 & 534329**

Or

Via main switchboard **(01983) 524081 ext 4392 / 4329**

Or

Leave a message on answer phone (01983) 534516

You can leave contact details or ask to speak to a Supervisor of Midwives. There should always be one available and you do not need to say why you wish to speak to them. However you may need to leave a contact number so they can call you back.

You can contact a Supervisor during your pregnancy or at any time after the birth of your baby.

Valuables should not be brought into the hospital. If patients have to bring in valuable items they should ask a nurse to store them safely and request a receipt for the items. You may not be able to have the valuable items returned if the time of discharge from hospital is out of hours.

We are sorry but the Trust cannot accept responsibility for loss or damage to items not given for safe keeping.

You can get further information on all sorts of health issues through NHS interactive available through Sky TV or online at: <http://www.nhsdirect.nhs.uk/>

For Health advice and out of hours GP service please call the NHS 111 service on: 111

We Value Your Views On Our Service

If you wish to comment on the care which you, your relative or friend has received, we will be pleased to hear from you. Please speak to the person in charge of the ward, clinic or service in the first instance or ask them to contact the Quality Team. If you wish to contact them directly, telephone on 534850.

Alternatively you may prefer to write to:

Chief Executive
Isle Of Wight NHS Trust
St Mary's Hospital
Newport
Isle of Wight
PO30 5TG

You can also share any concerns you have about our services with the Care Quality Commission (CQC) on 03000 61 61 61 or at enquires@cqc.org.uk

All NHS sites are no smoking areas.

If you would like help and advice to stop smoking please call: Freephone 0800 169 0 169 to talk to the NHS Smoking Helpline.

Ref: Mat/S/3