About our Emergency Department (A&E) wait time

- On arrival to the Emergency Department (A&E), patients are assessed and triaged.

- Our Emergency Department (A&E) wait time is approximate and provided for information purposes only.

- The Emergency Department (A&E) wait time is updated every 15 minutes. The wait time provided, displays the amount of time (in hours and minutes) that it takes for a patient to see a doctor or registered nurse / specialist practitioner from the time of their arrival at the Emergency Department (A&E). This occurs after the patient is assessed and triaged.

- The wait time displays the most current wait time based on the last rolling 60-minutes for all patients who are currently visiting our Emergency Department (A&E).

Frequently Asked Questions

Why are other people being seen before me?
In an emergency, the sickest patients will always be seen first. They will have been seen by a triage nurse first to determine the seriousness of each patient’s illness and care for them accordingly.

Why are wait times always changing?
The Emergency Department (A&E) demand can change quickly and dramatically. An incident such as a serious car accident can unexpectedly and significantly impact wait time.

What if my condition isn’t a real emergency and I don’t know where else to go?
If your condition is not an immediate emergency you may have other options for care.
www.iow.nhs.uk/our-services/feeling-unwell